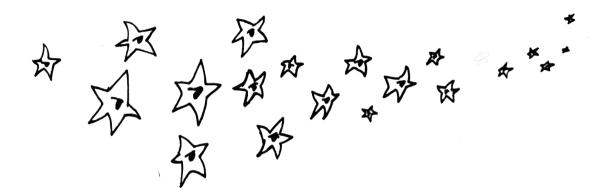


Change Bite

10 changes for 2009



"It is not the strongest of the species that survives, nor the most intelligent, but the one most responsive to change."

Charles Darwin



### Bates 141: Change in the Asias

As the world's largest Asia-devoted communications agency, we exist in the fastest changing, most exciting region on the planet. We recognize that there isn't one Asia, but a muliplicity that we call 'the Asias'. Madison Avenue is a world away and we like it that way.

Operating in today's hyperconnected world means that we are able to monitor global changes and apply them locally. But the really interesting changes are happening right here, in the cities, towns and villages of the Asias. Our Change Agents are on the ground across the region, spotting, understanding and interpreting this constant change.

For more on change, check out:

Website: <a href="http://www.bates141.com">http://www.bates141.com</a>

Blog: <a href="http://changingasias.blogspot.com">http://changingasias.blogspot.com</a>







# This is **not** a trends report

Around this time of the year, a lot of agencies publish trends reports. They present emerging consumer behaviors and aspirations, and predict what might become mainstream while it's still niche. Sometimes these reports are right, other times the observations fall short.

At Bates 141, we publish *ChangeBites*. They are quick, digestible, points of view on neck-snapping changes taking place. We use these changes as nuggets of inspiration for finding brand *ChangePoint* opportunities; radical new ways to engage with consumers.

This year we have included *ChangeWords* that capture the language of the reported shifts. These complement our Change A-Z Dictionary published every year.

For a copy of the 2008 A-Z, check out:

Reading Room: <a href="http://www.wpp.com/readingroom">http://www.wpp.com/readingroom</a>







### WEI-CHI (CRISIS) "Danger Plus Opportunity"

### 2009: A Foreword

Last year's *ChangeBite* captured some fundamental changes that are maturing in 2009, in spite of, or spurred by the global downturn. We documented how China moved 'from farmland to the world stage'; in this edition, we chart how China is using its new-found superpower status to overtake America as the guardian of domestic and global dreams. We also reported how environmental interests were shifting 'from green to blue'; in 2009 we uncover how the continuing growth of ecoconsciousness is seen as an opportunity to save money in a change 'from eco-chic to eco-cheap'.

But completely new changes are also surfacing. This year marks a radical transition "from the decade of greed to the age of Obama", new consumption patterns "from eccentricity to sobriety", and a new form of luxury "from Dubaiesque to nondescript".

For many, 2009 will be a tough year driven by the 'Three R's' (Recession, Reduction, Retrentchment). Our point of view is that the changes will also present unforeseen opportunities for marketers. As the Chinese character for "crisis" indicates, there is both 'danger' and 'opportunity' in times of trouble.

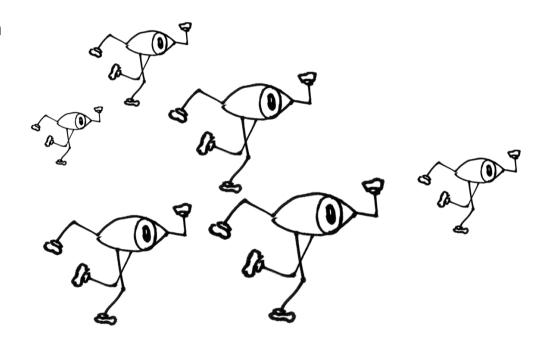
Previous downturns have produced vast swathes of creativity, and many companies have flourished through them. There is no reason why, armed with the right information, and changes, brands cannot seize *ChangePoints* and take a leadership role in 2009. To find out how, read on...





### Top 10 Changes for 2009

- 1. From the decade of greed to the age of Obama
- 2. From the American dream to the Chinese dream
- 3. From eccentricity to sobriety
- 4. From Dubai-esque to nondescript luxury
- 5. From eco-chic to eco-cheap
- 6. From concrete jungles to urban gardens
- 7. From high-rollers to playing it safe
- 8. From attitude to gratitude
- 9. From high tech to slow tech
- 10. From second life to augmented reality





Reskinned reality Virtual aes	3D adsthetics	3D advertising		Voluntary <b>simplicity</b>		Slow tech	
Augmented reali	ty Internet	nternet of things		Voluntourism		Simplified life	
			(	Goodism	Calm tech	Rationaissance	
Serious gam ARG	ne movement	Dematerialized	d world	Go	oodvertising		
New era	Prosperity reach	Micro-fur		Flash causes	5	Mattress Culture	
Watchful markets Era of respon		ility		Big Givers	Insur	rance boom	
Politics as a caus	se Upbe	at Grat	itude Thriftier b		ehaviors	Plastic aversion	
Inspired youth A e	of Ob ma	200	20	Playir	ng it safe	Rental culture	
Can-do culture	Норе	200	J	Saving	Risk-averse	Pleasure periphery	
BYD Chinese dream		eam	Eco-ch	neap	Blackle	Voucherista	
<b>Coolturalism</b> China F	Pride (	Green March	[	Eco-drive	Eco-wat		
Nondescript Back to		sics Eco-Absorbed		Ikearchitecture		Roof gardens	
Back to Juyury	<b>M</b>	Sobriety	Urba	Urban farms Farmlar		Green Rooftop ls	
classics	Monochromatic	Unfancy food	Guerilla Gardeners		eners	Agro-housing	
Bespoke Luxury Cr	edit munch		Local food	ds Urba	n garden	IS Bioclimatism	
Private moments	Ba Neutral	ack to basics	Agritecture Underground		lerground far		
Status puns	V	Weightless	Green wa	ılls	Air Trees	Vertical farming	
- Eux ov	verdose	Green spaces		S	Edible landscaping		

# From the Decade of Greed To the Age of Obama







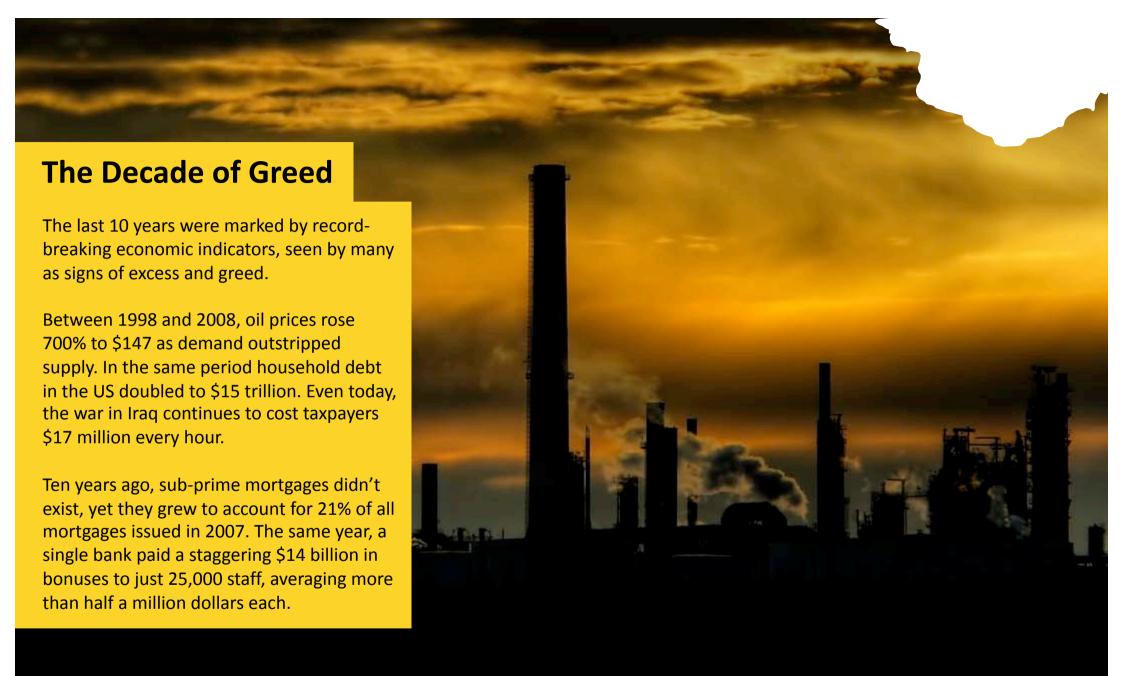
### **The Change**

The Asias have been at the forefront of a decade of greed. Lifestyles were sustained, and ambitious development projects were realized, thanks to borrowed money and unsustainable consumption of natural resources. Like the rest of the world, the Asias are now feeling the effect of a collective global greed; stock markets are in freefall and exports are down, some Asian economies have succumbed to the official "recession" reality.

Enter Barack Obama. His victory in the US election marks more than the ascension of a new American politician; he is the icon of a new era. The Age of Obama is seen as a new beginning, new hope for the environment, for international relations, for youth, and for minorities. It is an Age that far transcends Obama the man, and in doing so, is heightening ambitions throughout the Asias.











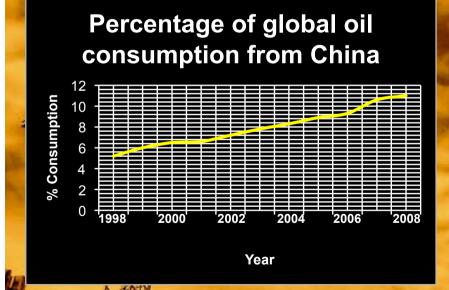




# Consumption in China: out of control

Asian countries were at the forefront of the decade of greed.

In 2008, China replaced America as the world's biggest producer of greenhouse gases. Its insatiable demand for oil and natural resources tripled since 1998 in order to fuel ambitious projects, such as the most expensive Olympics ever staged and the construction of the biggest airport terminal in the world.





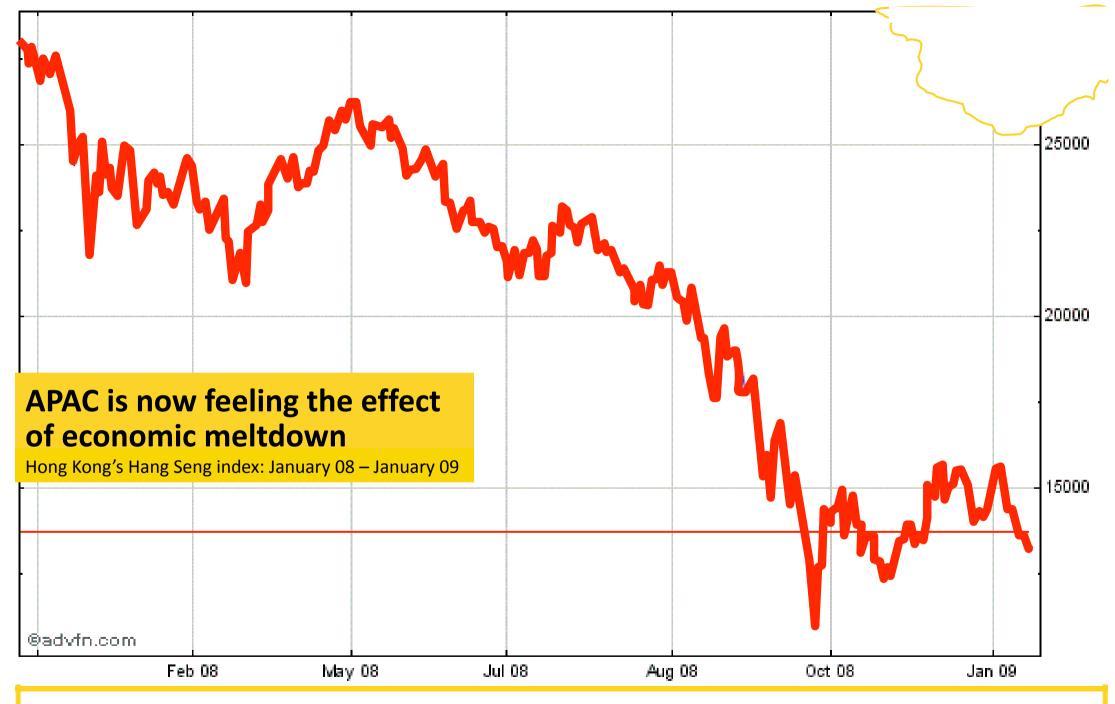














# All of the Asias are affected

### S. Korea

- Has one of the largest per capita debts of any Asian country
- A quarter of its exports dependent on US and European trade

### Japan

- Sony's quarterly profit ending 2008 fell 72%
- Huge job losses expected due to auto and electronic industry slowdowns

#### China

Projected growth of 8% in 2009, the lowest rate for a decade

#### India

Projected growth of 7.5% in 1<sup>st</sup> quarter of 2009 from 9% last year

#### Vietnam

Projected 13% export growth in 2009, down from 29.5% in 2008

### Malaysia

- Projected 3.5% growth in 2009, the lowest rate since 2001
- Suffering fall in operating revenue from the decline in prices of crude oil

### Singapore

Fell into recession in Q1 2009





### The situation will be exacerbated by reliance on exports











### From to politican to international hero









To capture the seismic global importance of Obama's victory, the New York Times used a 96pt font for a headline - only the 4<sup>th</sup> time in the 158 year history of the paper.





Obama was Time's 'Person of the Year' and even appeared on the cover of Spider-Man.





### **Press in the Asias** reflect the new global era







» THE GLOBE JOINS IN CELEBRATIONS

It is possible for anyone from a minority group to be a nation's leader, the Prime Minister said while congratulating Obama on his election victory >N6



**PHILIPPINES** 

# King had a dream, Americ wakes up to a new de

**JAPAN** 

### Thousands of kilometers away, a city rejoices

election win will put Japan's Obama on the

OBAMA, Fukui Pre-fure—Sportly before U.S. ident-elect Barack Of

# রঙের ভেদাভেদ মুছে দিয়ে ইতিহাসের স্বপ্নপূরণ



INDIA

### Obama will be positive for Asia: Ecc

to symbolise the change required to turn

around the flagging US economy. The world's No. 1 economy is a key export

Mr Roman Scott, resident economist at the Singapore British Chamber of Com-

merce, said most Asians believe Mr

market for Asia, including Singapore.

willing to listen and talk".

AS THE election euphoria from Senator Barack Obama's historic United States presidential election victory subsides,

presidential election victory of the personal properties. For instance, what does the return of the Democrats to the White House after the Democrats to the winter of Axia and Obama will lead a "less belligerent, more consensus-driven White House that is eight years' absence signal for Asia, and for Singapore in particular? Will trade

"His win has a geo-political significance. And economics is tied to geo-political significal stability, so this is positive for Asia."

However, pre-election campaign talk **SINGAPORE** 

has fuelled anxiety in Asia that Washington under Mr Obama will embrace more protectionist trade measures

He has pledged to use US trade laws to press China to allow its currency to re-value, prompting concern on US-China

Beijing was quick yesterday to spell out what it expects from an Obama ad-ministration. "We hope that the policy of free trade will continue to be adhered to. We must prevent trade protectionism, which is no good for either side," Foreign



new era in relations with the United States spread around the world Toroday, even before the result of the U.S. presi-dential election was known.

While the spotlight remained on emocratic frontrunner Barack Shama, government leaders steadbarns, government leaders stead artly refused to bury the chances of ferpoblican rival John McCain But British Prime Minister Gor-

don Brown highlighted the view that hastery would be made whoever wins and that the United States would and that the

**INDONESIA** 



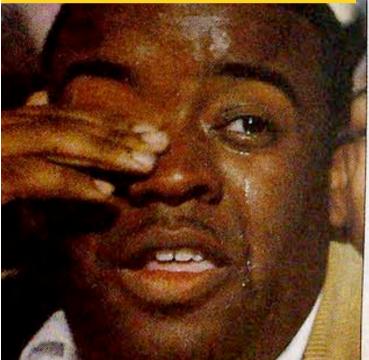
"Yes, Obama changed it"



# Erom politics to sauso

### From politics to cause

This age marks an evolution from politics as a badge that was worn to politics as the biggest cause of them all. Now, causes are disseminating across borders and cultures to fuel positivity and unite people in a solemn world.









In 2009, the Age of Obama, the cause is as simple as they come: **CHANGE.** 





### The world is infected with this hope

Friends of the Earth in the UK said that the planet had "a much greater chance of success" thanks to Obama

"This is the fall of the Berlin Wall times ten", said French junior minister Rama Yade

Packed bars in Beijing served red, white and blue cocktails.

Voter turnout in the US election was the highest for 40 years

In Cuba, Fidel
Castro said that
Obama would
"increase the
peoples'
opportunities to
progress"

Michelle Bachele President of Chile wrote, "the world is now ripe for a renewed multilateralism"



Over half the babies born in Kenya on the day of Obama's victory were named either Barack or Michelle Obama. Nelson Mandela wrote that now, "no person anywhere in the world should not dare to dream" Afghan President Hamid Karzai said "the world has entered a new era, where colour and ethnicity disappear."

The fishing village of 'Obama', Japan played live Rock 'n Roll all night

In Jakarta (where Obama lived as a child) thousands partied in the rain, chanting "Obama! Obama!".

MTV Australia is energizing the nation's apathetic youth by broadcasting Obama's inauguration ball, featuring live music and a satellite linkup to Kenya





### Hope for a more inclusive world

"In an interconnected world where people in the farthest reaches could monitor the presidential race blow-by-blow, many struggled to put into words their sense that Obama's election marked an important turning point." Associated Press

"The world, from Alaska to Indochina, is inhabited by men and women who, like Barack Obama, believe that peace, a balanced ecosystem, equity and diversity are possible...We are ushering in a new world in which social integration is the norm". Andrew Lam, North American Media

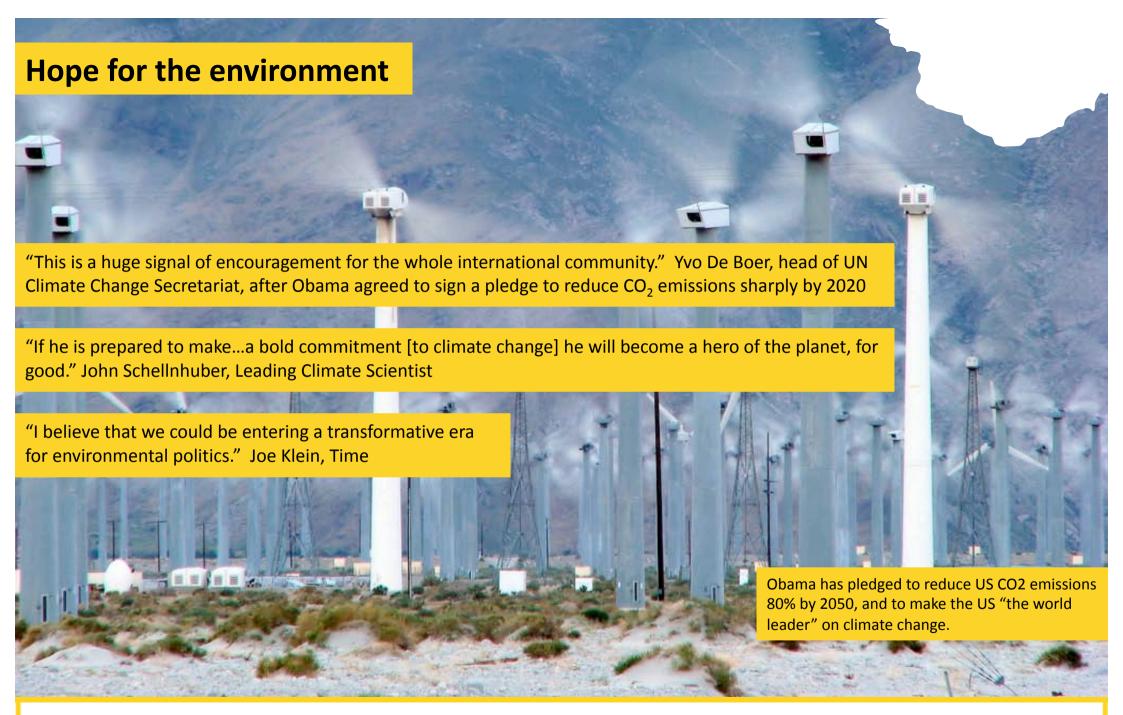
"I really think this is going to change the world" Akihiko Mukohama, lead singer of Anyone Brothers Band in Japan

"Obama represents hope, renewal and proof that the barriers of age, class and race could be transcended." NPR

Image: Almost a quarter of a million people lined the streets of Berlin to see Obama. They roared when he stated "I am a citizen of the world".











### Hope for the youth



Obama reached out and inspired the youth to unite around a cause more than any politician in living memory. Official YouTube videos were viewed 110 million times, and tens of thousands of vloggers added their own.



Under 30's created more Obama content than one person could consume in their lifetime. This included videos, poster designs, and even music. iTunes has released an album of the best tracks that were created to show support for Obama.



Obama amassed 600,000 messages of support from 3.8 million (and rising) Facebook fans. They hail from every continent on earth.



7 million more under 30's voted in this election than the previous one in 2004. Of those, almost 70% voted for Obama. The BBC polled youths in 22 countries, and found that in every single one, Obama enjoyed support over his rival.













## ChangeWords



### Obamamania

Is the hysterical global reaction to Obama's victory. Billions supported his campaign, and rejoiced when he was announced as the victor in the contest.

### **Moonlight Generation**

Is the generation of Chinese youth who spend way beyond their means – often using borrowed money and credit cards to buy luxury goods.

### Disco-bama

Is the name given to all the spontaneous parties celebrating Obama's rise to the top. On Inauguration day, thousands of these parties were held across the world.







# Brand **ChangePoint** Opportunity

Although the media reports doom and gloom across the world, there is an appetite amongst consumers for positivity. The Age of Obama is inspiring people to have a point of view, see a better future, and to be the change that they want to see.

Brands can capitalise on this change by changing the tone first and foremost - adopting a more hopeful discourse. Upbeat optimism will gain positive support from consumers who are continuously bombarded with messages of 'crisis' and 'meltdown'. But brands need to also put their marketing dollars against tangible actions. What if Bank of America sponsored shelter programs for those who defaulted on their mortgages, instead of running a multi-dollar corporate ad campaign? And similar to Obama, by using social networks and viral marketing to champion a cause, brands can ensure that they don't just join a debate, they actually own it.

# From the American Dream To the Chinese Dream



Money for nothing. Own a home for no money down. Do not pay for your appliances until 2012. This is the new American Dream, and for the last few years, millions have been giddily living it. But much of the ever-expanding wealth is an illusory façade masking a teetering tower of debt – the greatest the world has seen. It will collapse, in a disaster of our own making.

Adbusters, 2007







### **The Change**

Throughout the twentieth century and beyond, the American dream captivated an entire planet. It was the land of opportunity, a place where anything could happen.

Now, the American dream is under threat. Its economy is in recession, homes are repossessed, corporations need bailouts and men in their thirties are earning less than their fathers did. Compounding the problem is an overregulated business environment that stifles entrepreneurialism.

The new home of can-do culture is China. The nation's explosion onto the world stage at the Olympics signaled the arrival of a superpower. This year, China will prop up the world economy, and unlike before, China now looks to itself for inspiration. In doing so it is capturing the dreams of billions at home and abroad.





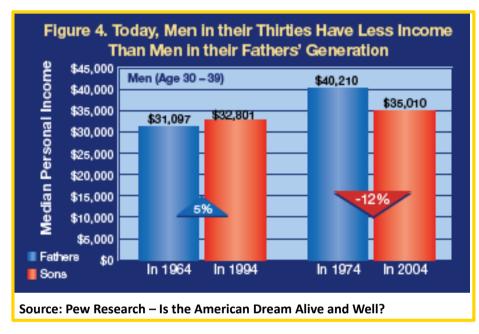




### In recent years, the American dream has taken a blow

While the Age of Obama marks a global shift in attitudes towards politics, consumerism and the environment at large, at the same time the prominence of America is now challenged.



















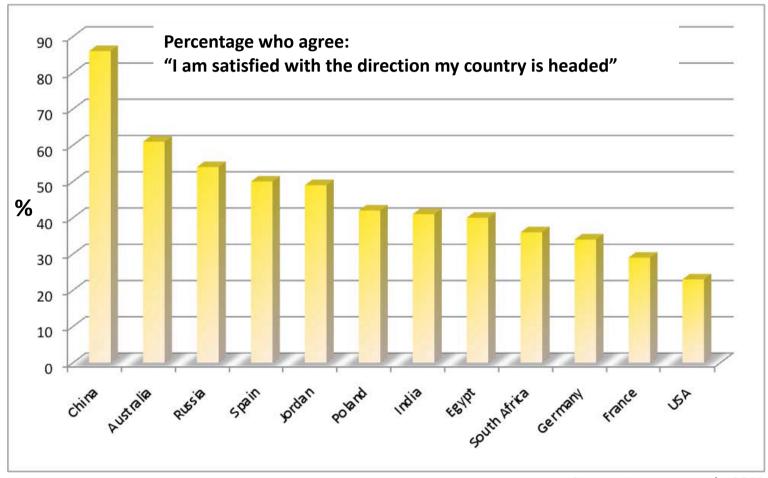






#### **Positivity rules in China**

A recent study by Pew Research shows that an astonishing 86% of Chinese are happy with the direction their country is headed, up from 48% in 2002 and more than any other country in the world. In the US, however, only 23% are as happy.











The Chinese Lunar New Year is one of the largest human migrations on the planet. Hundreds of millions of Chinese return home to their villages from the cities that they have chosen to work in so that new generations can share in China's prosperity.



American Dream but might now be renamed the Chinese Dream'. He works on building sites in Beijing, ten hours a day, seven days a week, 50 weeks of the year. He does it for his children... "I hope that one day they can design great buildings, not just build them like me. The fancy apartments and swish cars of wealthy Beijingers merely inspire me to work still harder".

Source: The Times 'The Chinese Dream has replaced Americas'.









#### Taking pride in their own

For years China has been famed for its ability to copy desirable goods invented in the west, from the HiPhone imitation of an iPhone, to the Hongqi HQD which bears a striking resemblance to a Rolls Royce.







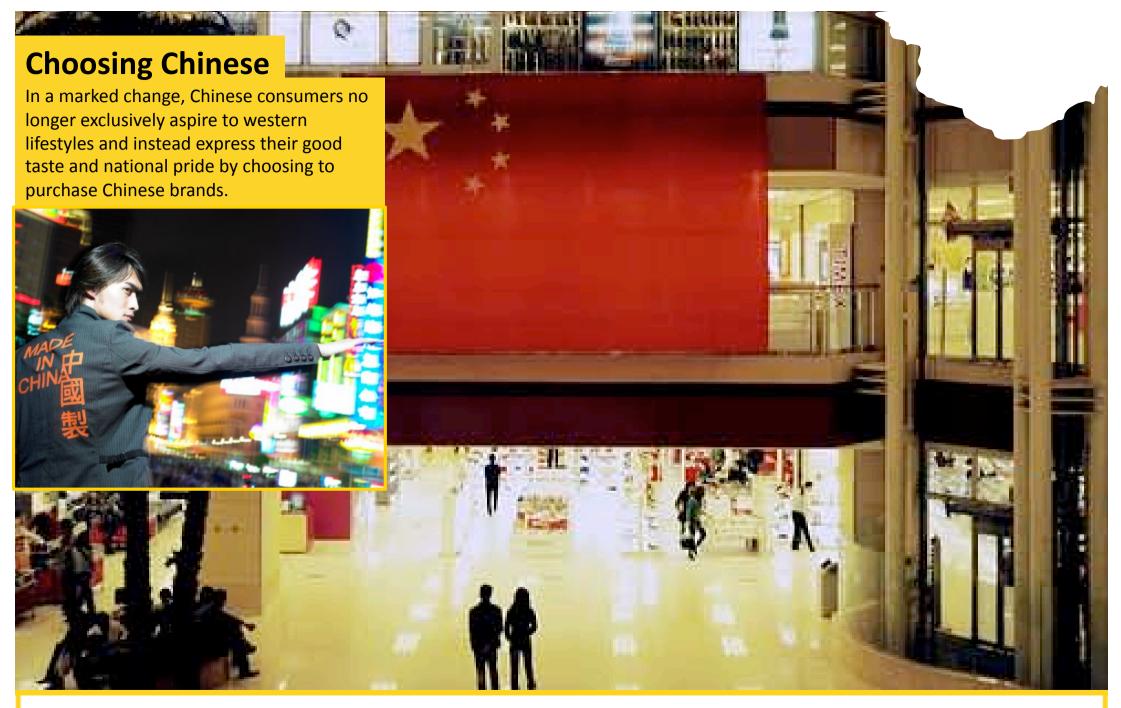














#### **Choosing Chinese**



Home-grown computer brands Lenovo and Hasee accounted for more than half the Chinese notebook sales in 2008.

Thanks to strong domestic sales, Snow lager surpassed Bud Light in 2008 to become the world's most consumed beer.





Battle of the Brands

0 2000 '01 '02 '03 '04 '05 '06 '





Chinese appliance maker Midea plans to take the battle to its Korean and Japanese rivals in 2009, by opening 50 stores in Beijing by July.





#### **Choosing Chinese**

Similarly, foreign brands wishing to succeed in China can no longer export global advertising campaigns if they wish to attract consumers. They must position themselves as woven into the fabric of Chinese society.



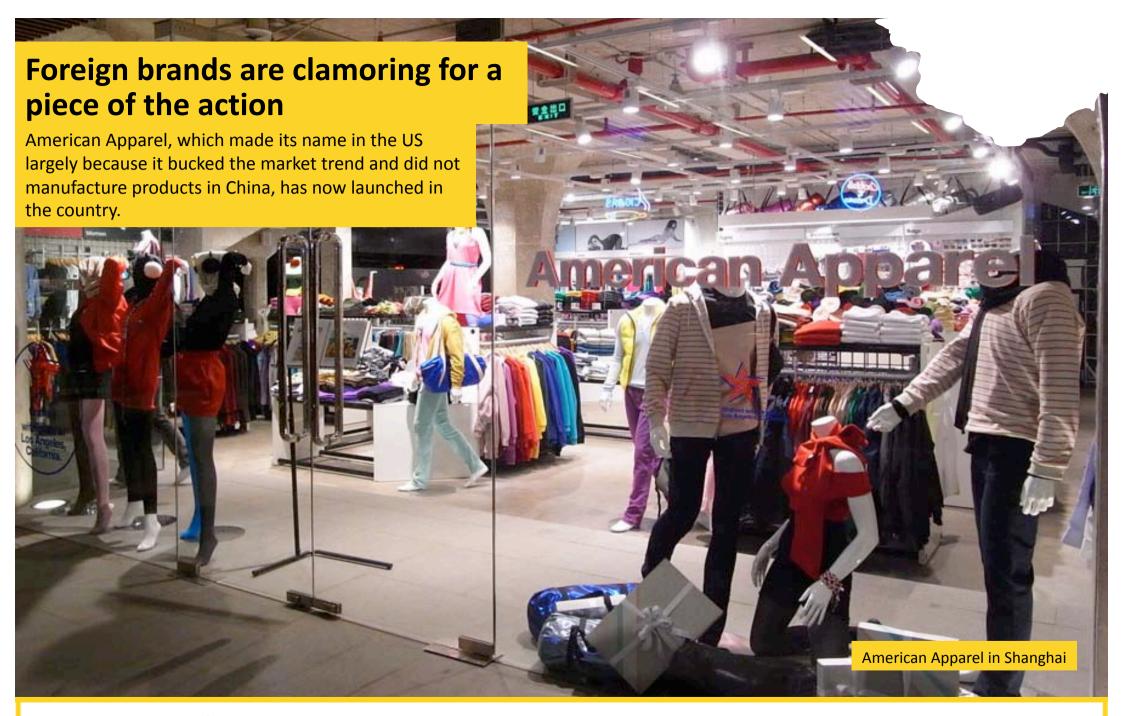
Christian Dior launched a traveling exhibition of Chinese Artists including Quentin Shih, Zhang Xiaogang and Wang Du. The work explores the beauty of French fashion through Chinese eyes and is currently on display in the Ullens Centre for Contemporary Art in Beijing. This is a stark contrast to previous advertising campaigns featuring Giselle, a caucasian supermodel.





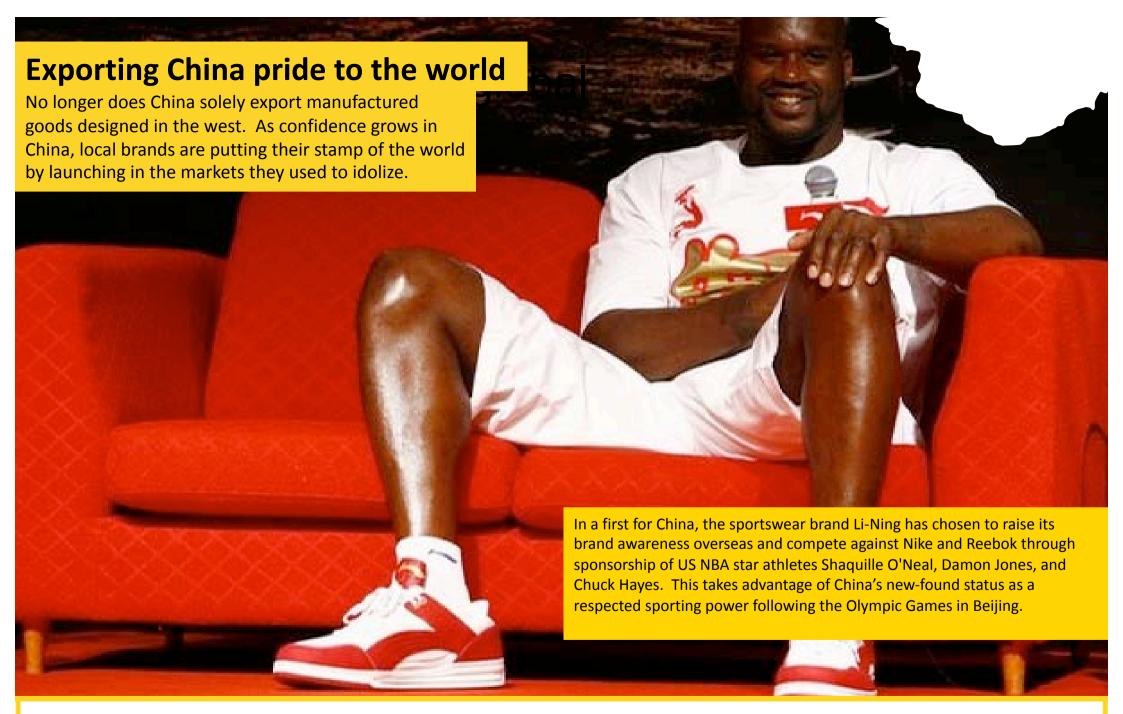
















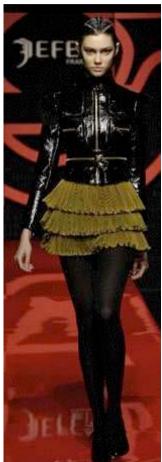




#### The Great Catwalk of China

Chinese couture has taken the fashion world by storm, with designers such as Mark Cheung, Zhang Zhaoda, Jefen and Li Xiaoyan all receiving praise and attention from international fashion houses.









Jefen wows at the Paris fashion show

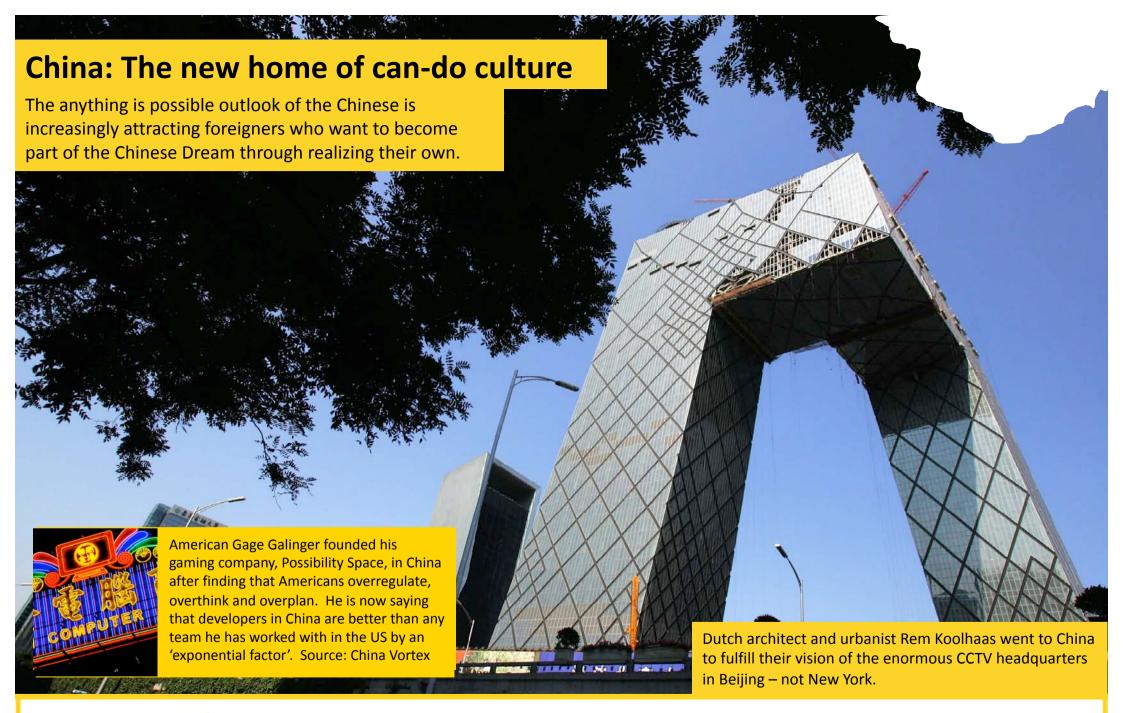






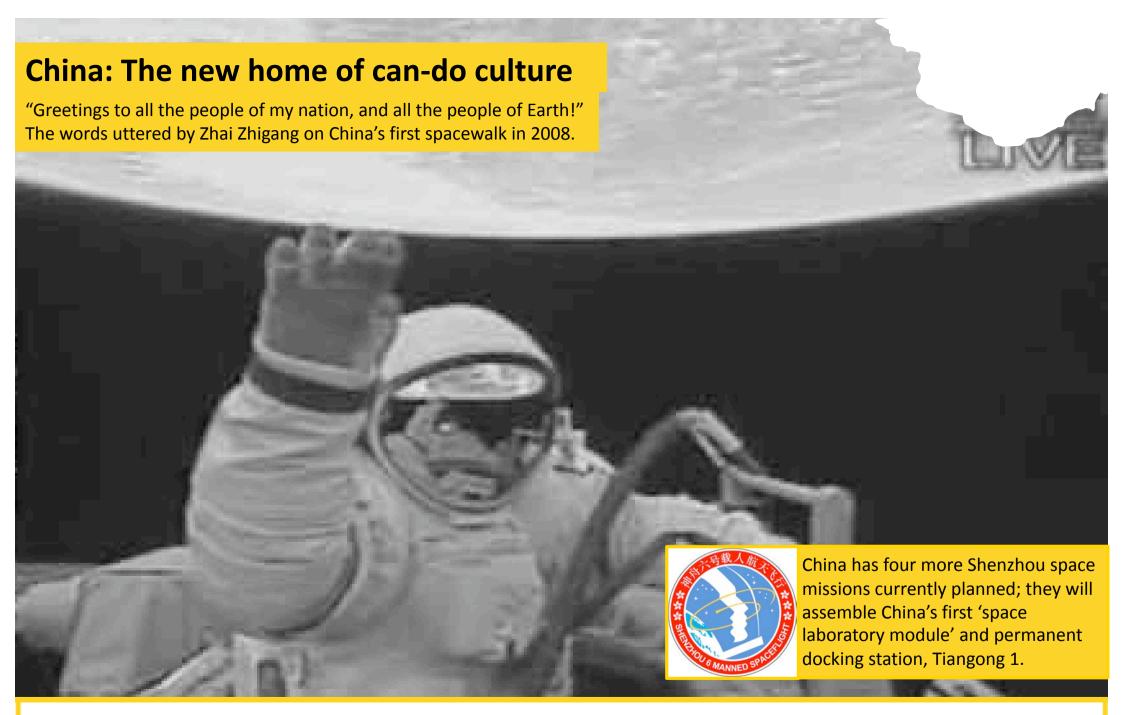
















### ChangeWords



#### **BYD**

Is the corporate embodiment of the Chinese Dream. Meaning 'Build Your Dreams', the company invested the profits in its cellphone battery business into R&D to become a major player in the emerging electric car market, even attracting the attention of Warren Buffet.

#### Snow lager

Is a Chinese beer that has become the world's best-selling lager, having overtaken Bud Light in 2008. This is based almost solely on domestic sales.

#### Tiangong 1

Is to become the permanent home of China in space. It is a 'space laboratory module' that is being built in space by China's 'Shenzhou' space programme.

\* Coined by Bates 141







# Brand **ChangePoint** Opportunity

Although China is not immune from the economic meltdown, it has become the new home of the can-do culture globally.

Now is the time for Chinese brands to celebrate their country's achievements and to encourage local entrepreneurs (e.g. via branded grant programs) to produce cutting edge ideas that will become the new global icons. Meanwhile, international marketers must forgo the centralized marketing approaches that assume campaigns and products can be merely "localized" for success. Starbucks paid a high price before it realized the need to brew 'made-in' China coffee. To succeed in today's Chinese market, brands need to know not just how to position their products, but also who to enlist to talk about them. Chinese influencers as brand champions are the best way to ensure that brands connect with billions. Forget Giselle!











#### The Change

Throughout the decade of greed, and for the past few years in particular, eccentric fashion tastes, design trends and eating habits have dominated. Eating out and consuming peculiar value-added food became the norm, as did fluorescent colours and pimped out pads.

This year, consumers are looking for ways to save money and tone down excess. Sobriety will enter the fray and transcend everything from the colours and fabrics used by fashion houses to the food people eat and the architecture they aspire to live in.



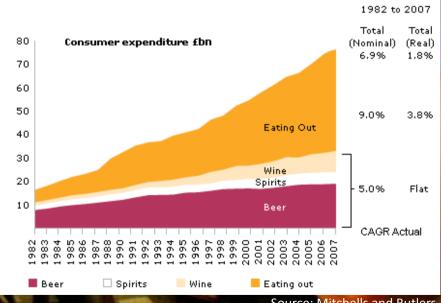


#### Return to simple pleasures

Eccentricity ruled for much of the decade of greed. Outlandish fashion, ostentatious meals and peculiar value-added products were societal norms.

However, lifestyle expectations and priorities have changed, and in the current economic climate, consumers are increasingly seeking life's simple pleasures.





Source: Mitchells and Butlers





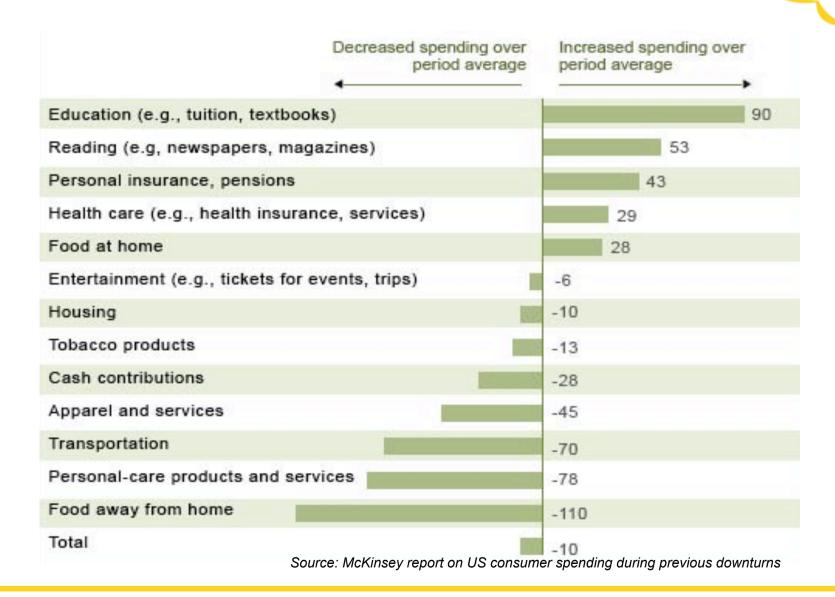








#### Consumers are going 'back to basics'





















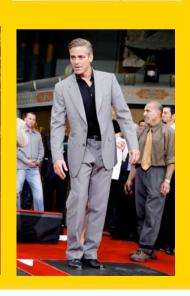




#### From...







#### ...**To**

Fluorescent pink to flesh tones

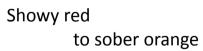
Shopping in best to shopping in leisure wear









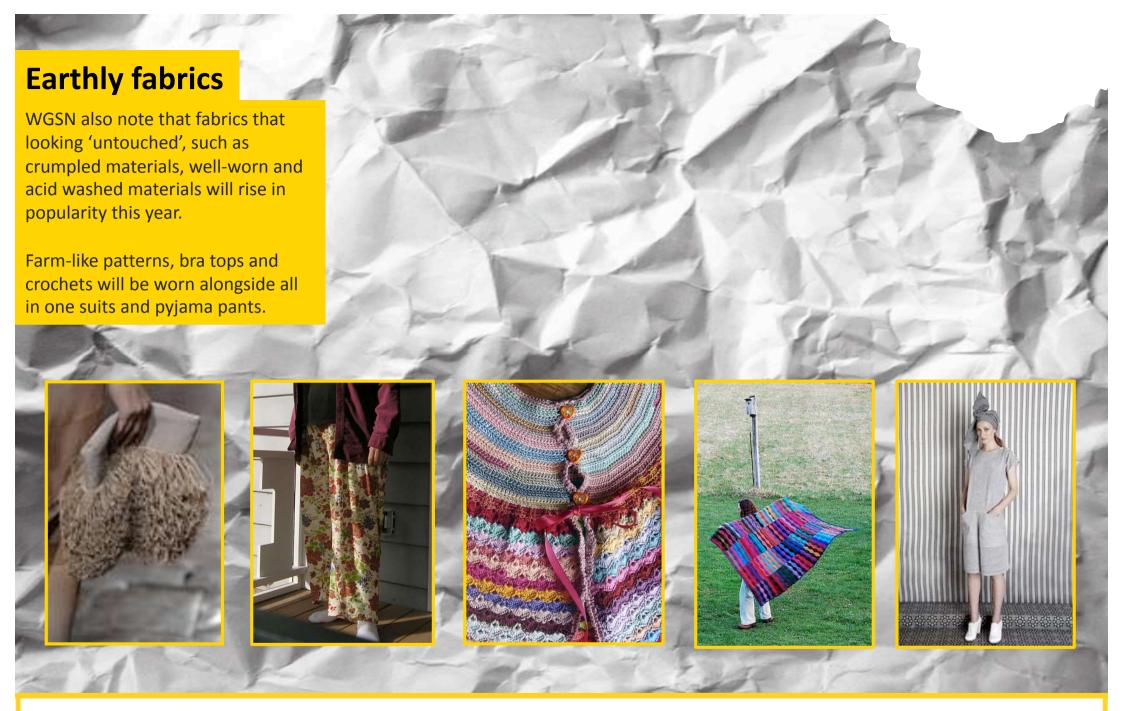


Attention grabbing grey to understated smoke











#### **Fashion Weightlessness**

'Weightless' fashion will take hold in 2009. This marks a shift away from day-glo colours and heavy fabrics of last year, to be replaced by colours that feel light (such as the natural tones previously reported), vapor prints, levity patterns and nature-inspired motifs. Sheer is back in a big way, as are see-through fabrics, feathers and shadowy effects.













## **ChangeWords**



#### Credit Munch

Is the name given to the explosion in money-saving eating methods. Rejecting ready meals and shunning restaurants, consumers are going back to basics and cooking wholesome, simple meals from scratch.

#### Voucherista

Is an emerging group of people who clip, download and share vouchers in order to save money on their shopping. Voucheristas are now setting up their own websites in order to share tips as well as youchers with each other.

\* Coined by Bates 141







# Brand **ChangePoint** Opportunity

Now is not a time for posing. Times are tough and consumers are worried. Brands can appeal to consumers by removing anything associated with excess in their product line, including packaging. They should go back to the basics of their core offering, and if possible, offer raw and recycled materials.

Consumers are feeling comforted by images of freedom, nature and rusticity; not in-your-face craziness. Brands can generate online buzz by selectively seeding cost saving opportunities to voucheristas, who will amplify the message throughout the blogosphere.

This is a good time to win the hearts and minds of consumers. Brands that comfort their consumers in tough times will be celebrated by them in good times.





# From Dubai-esque To nondescript luxury







#### **The Change**

Home to seven star hotels, uber-luxurious shopping malls and some of the world's grandest property developments, Dubai-esque luxury was glittery, oversized and in-yourface; ultra-exclusive and expensive. In the Asias, where the luxury market has been growing faster than anywhere else in the world, understanding how the new sobriety is impacting luxury is essential.

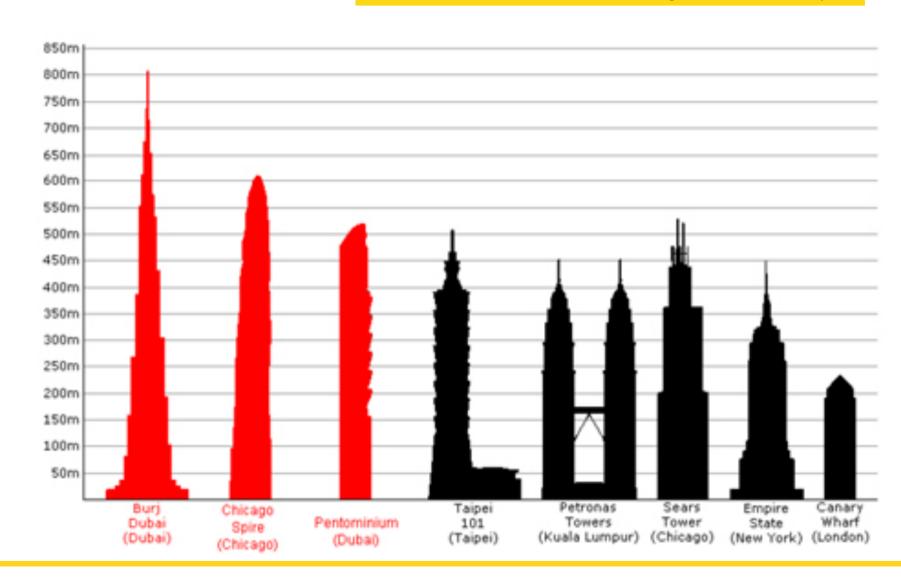
With the recent downturn, luxury is not going to disappear in the region, but it will take a new, scaled-down form. People still want to stand out for their good taste, but unlike luxury in the decade of greed, too much ostentation will seem out of place. Non-descript luxury will be about a private moment in time, personal to its owner, that need not be outrageously overpriced or trendy in order to provide a lasting memory.





#### Until recently, the sky was the limit

In architecture, Dubai has been leading the race to the top.

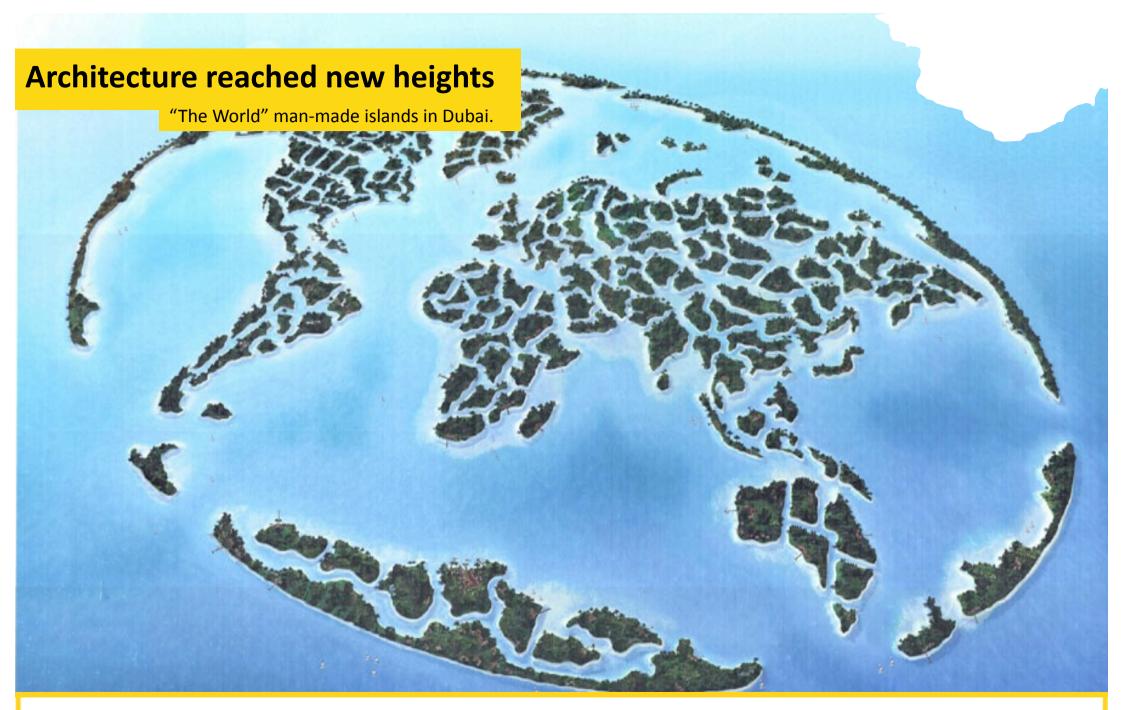


















#### In art, supersizing became a formula for success





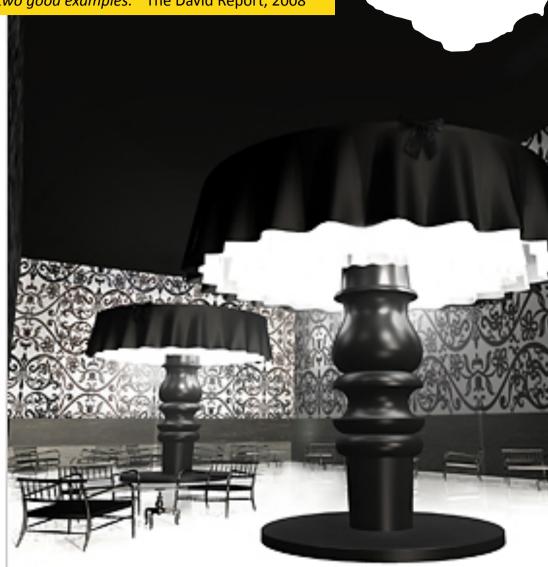




### Hyperbolized design took over

"A lot of the fans of this hyperbolized design style will be found around the wealthy Gulf. The new Villa Moda store for Kuwaiti luxury fashion retailer in Dubai by Jaime Hayon and the proposed store for the same company by Marcel Wanders located in Bahrain are two good examples." The David Report, 2008

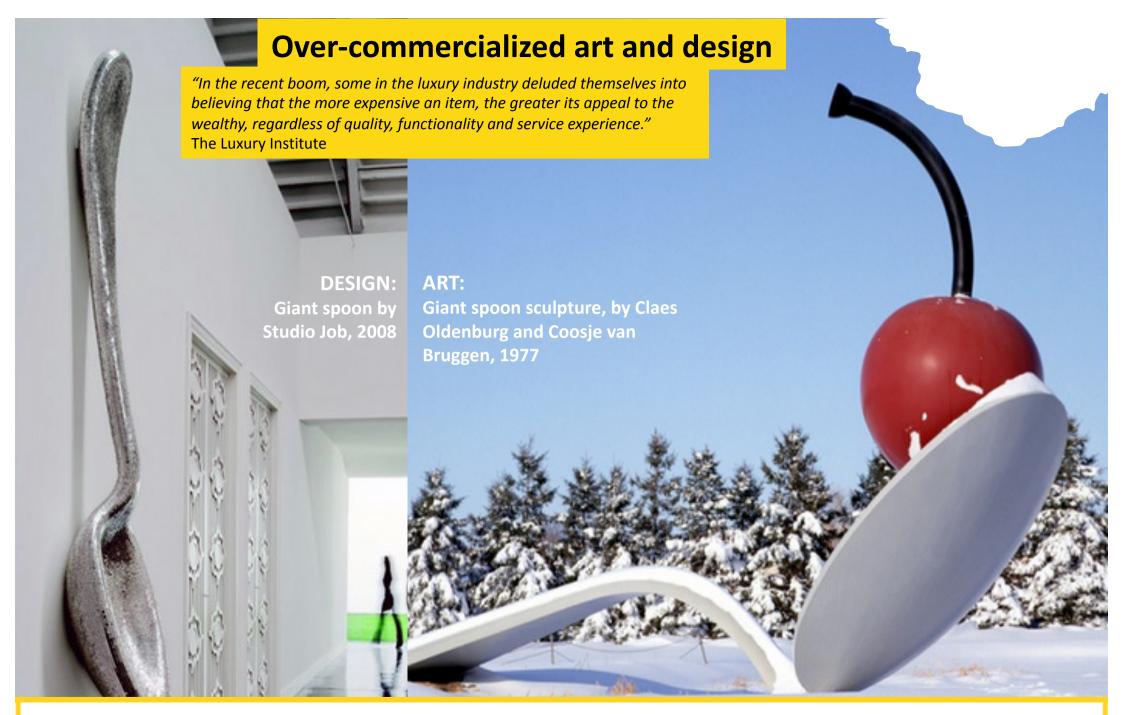




Marcel Wanders gargantuan "table" lamps.

















#### **But luxury is not dead**

With an estimated 18,000 billionaires and 440,000 super-rich multimillionaires in China, the Chinese consumption of luxury goods will continue to grow at least 20% per annum. Last year, more than half of all Rolls Royce Phantom coupe were sold to China's super-wealthy class.

Source: China Luxury Summit November 2008









#### **Enter: Non-descript luxury**

"People are developing a distaste for extravagance that promises to affect spending on everything from cars and travel to electronics, fashion and household goods."

Wall Street Journal, Marketplace, 5<sup>th</sup> of November 2008

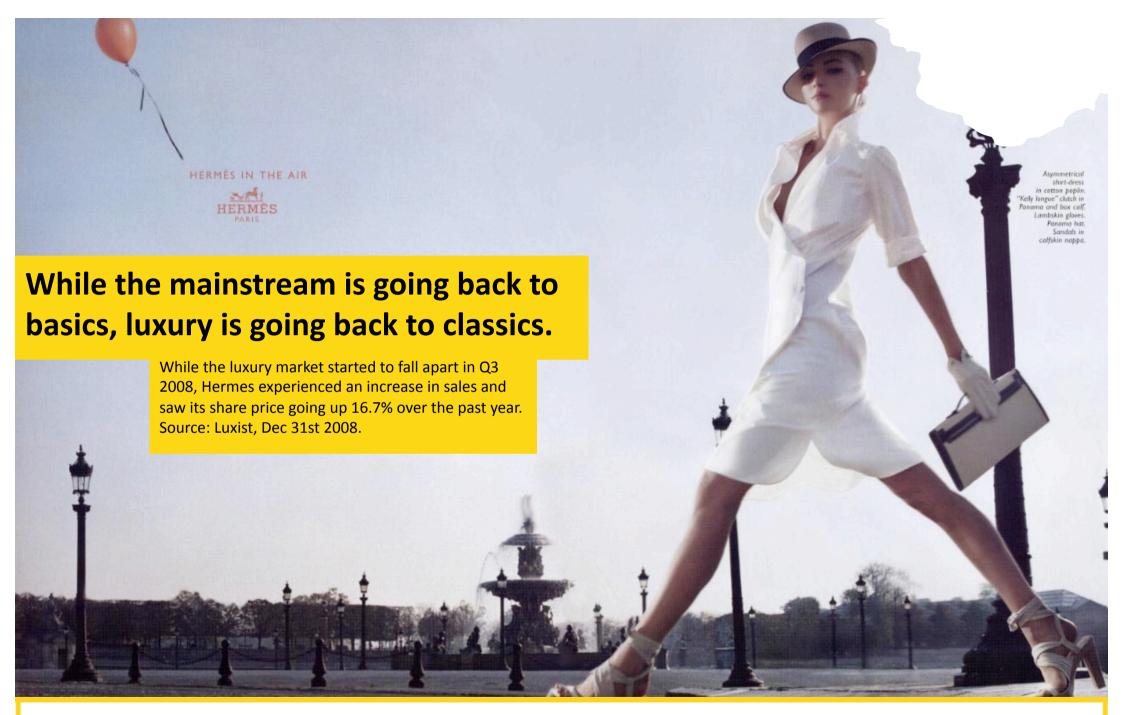
# Be anything but obvious

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**TUDOR** 







#### Luxury to be more bespoke

Global communities aggregating categories of bespoke luxury designers and producers are starting to flourish. Online membership models ensure members can be signed up from everywhere and shop from anywhere.



CURATED LIVING.





#### Luxury to be more private

"In the midst of this financial crisis, many wealthy consumers are feeling a tad defensive about luxury. They are selectively looking for a few playful indulgences that they can enjoy in privacy with family and friends".

The Luxury Institute



Gilt Groupe is a private online community, which is dedicated to providing its members with access to coveted fashion and luxury lifestyle brands at sample sale prices. You must be invited by an existing member to join, and there is no cost to join Gilt Groupe. For additional information or questions about our membership policies, please send us an email at membership@gilt.com.

Thank you, Gilt Groupe Customer Support

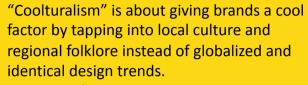
Luxury brands Hand selected styles Members only prices







#### Luxury to tap more into folklore





Pattern by Klaus Haapanieri on an littala plate by Heikki Cirvola



#### Headlights open

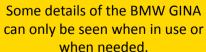




Luxury to be more subtle

"The industry will move toward a period of subtle luxury. People are going to go with something more discreet that only the connoisseur would know and appreciate." Julien Tornare, US president of luxury watchmaker Vacheron Constantin.







Run(On)Ilitel/Legifo





## **Luxury to be less serious**

Eduoard Larmaraud diamond ring has a magnifying glass to stare at a tiny diamond.





#### **Status puns**

"It is a time when the logos and egos of luxury brands will start to look old-fashioned and people decide that luxury is no longer defined by the purchase of a designer product but is representative of something that is far more personal." Nicole Fall, FivebyFifty Asian Trends consultancy, January 2009.





Alissia's totes are simple and sturdy bags printed with the trompe l'oeil image of a status purse.

#### **ChangeWords**



#### Coolturalism

Is about giving brands a cool factor by tapping into local culture and regional folklore instead of globalized anonymous design trends.

#### Hyperbolized design

Is the use of kitsch elements and imagery or surreal proportions to mix art and design together and sell designer products at a premium.

#### Status puns\*

Is about making a product more fashionable by using it as a way to make fun of traditional status symbols.

\*Coined by Bates 141







# Brand **ChangePoint** Opportunity

Luxury isn't about being the biggest and most expensive any more. The economic crisis is causing people to reexamine who they are, what they buy, as well as what constitutes true luxury.

Producers of luxury will have to offer more than fashion, scarcity or illusions of grandeur. Now, to justify a premium, luxury brands must rediscover genuine, timeless values such as quality, craftsmanship and service.

To reverse perceptions of greed, luxury brands should begin to give back to society; this could be through preservation of cultural folklore and tradition. How about opening up a heritage centre that showcases product inspirations by local craftsmen?

# From eco-chic To eco-cheap







#### **The Change**

While eco-chic was all about looking good by doing good, eco-cheap is a new form of green consumerism more concerned with saving money.

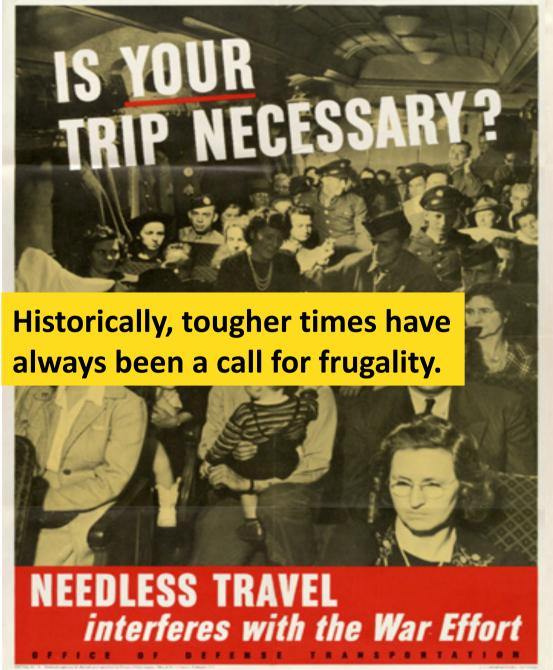
Being green means different things to different people and we are seeing the emergence of at least 3 segments of green consumers, from the most altruistic to the most pragmatic:

- The believers: who think ecology is a cause to champion
- The show-offs: who wear green as a way to keep in style
- The savers: who go green as a way to save money

In the context of the downturn, the green savers segment is likely to grow the most rapidly.















Photos by Martin E. Klimek, for USA TOD/

Green acres: My Farm gardener Max Goldstein checks out the corn patch in Anne Fisher Vollen's backyard in San Francisco.

# Farmland sprouts in the city







new Access, of the one Philips





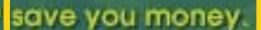
#### the greentomatokit is here!

welcome to greentomato.org, the home of the greentomatokit, your green starter kit for the home.

Each kit contains carefully selected energy, water

and waste saving products that will instantly reduce

your impact on the environment and



# the greentomatokit The greentomatokit is an essential starting point for people who want to live greener lifestyles but don't know where to start. 'cos plastic bags are rubbical greentomato.org \$7.99 per kit Inc. P&P buy now

It contains carefully selected energy, water and waste saving products that help you make simple changes around your home that will reduce your

# Going Green is now a means to being financially savvy

In 2009, "Going green" will be fueled primarily by cost-cutting as consumers shift from shopping therapy behaviors to consumption aversion.

"greentomato's mission is to offer you ways of being kinder to the planet without sacrificing your standard of living and without it costing you more."



impact on the environment.



# Saving money and materials are prompting a resurgence in DIY



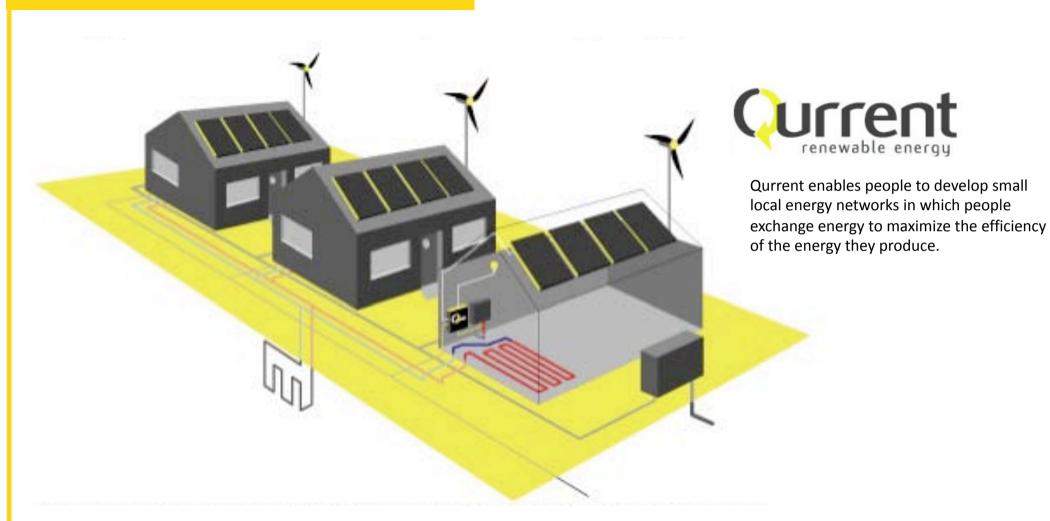
#### Better for Your Budget

Better for Your Home

Feeling a little strapped as of late?
Use eco-friendly tips and products to actually reduce household costs.

DIY Cleaning Kit - Save \$50/yr.

# Local energy networks enable people to share energy











Google" Custom Search

1,030,045.363 Watt hours saved

About Blackle - <u>Privacy Policy</u> - <u>Set Home Page</u>

<u>Blackle España</u> - <u>Blackle France</u> - <u>Blackle Italia</u> - <u>More Countries</u>

© 2008 Heap Media

#### From screen-saver to energy saver

Blackle is a blacked-out version of Google. It saves energy simply by having a black homepage instead of the normal Google white.





# Design is helping to visualize electricity consumption

Eco Watt displays the amount of electricity being used, the cost of electricity and amount of carbon emissions for any household appliance.







Wattson shows homeowners how much energy they are using in their home through both numbers and colours, ranging from cool blue for small amounts to red for high energy consumption.











# Software companies and car-makers are teaming up to help people visualize gas consumption

Eco:Drive is an innovative, easy-to-use computer application developed by Fiat and Microsoft, that analyses consumers' driving style and helps them to use less fuel, reduce CO<sub>2</sub> emissions and save money.





#### Multinationals are using 'Green' as a way to save money too

## Honda drops F1 to go green

Japanese automaker responds to falling demand and growing sustainability concerns by ending Formula One sponsorship

#### **By Kenny Lim**

TOKYO Honda is expected to shift its focus to environmental campaigning after dropping its sponsorship of Formula One in a cost-cutting move.

According to reports, the Japanese firm will shut down its 750-strong Honda Racing team unless a buyer can be found to fund its participation in the motor sport.

Following a 32 per cent plunge in sales in the US in November, its most profitable market, Japan's secondlargest automaker is expecting its worst operating profit, 550 billion ven (US\$5.9 billion), in eight years.

It is thought the decision to pull out of F1 will save the company US\$400 million a year. According to Richard Leong, regional channel planning director at Lowe, the automaker is abandoning one



decision to pull out of FL is expected to save the struggling carmaker US\$400 million a year

"Honda's decision to pull out of F1 is expected to save the struggling carmaker US\$400 million a year"."

ground on Toyota, which is with the launch of a regional leading the way for hybrid cars. Some 10 years back, it efficiency of its i-VTEC enwas leading the market with gines. The 'Drive every drop' the Civic model, which was campaign came at a time renowned for its engine. This when fuel prices were skylatest move shows a tighter rocketing and Honda was use of resources and good management in bringing the fuel-efficient technology. brand back in the right direction again."

ing to Dan Parr, senior account director of sports marketing agency BrandRapport Asia-Pacific

campaign to promote the fuel keen to raise awareness of its

In 2007, Honda launched an F1-based green drive, 'Earth In this environment, For- car', involving a car with no mula One is a luxury Honda sponsorship logos. That initiacan no longer justify, accord- tive drew fierce criticism from environmental lobby groups, which claimed it was greenwashing.

See Oninion 2 nage 23











### Key players are investing to make green products more affordable



## IKEA GreenTech Fund IKEA is investing US\$77 million dollars into clean technology start-ups to develop solar namels, lighting and efficiency

start-ups to develop solar panels, lighting and efficiency meters. Due to IKEA's size, these green efforts could reshape the entire furniture industry.



#### Broken furniture gets a new life

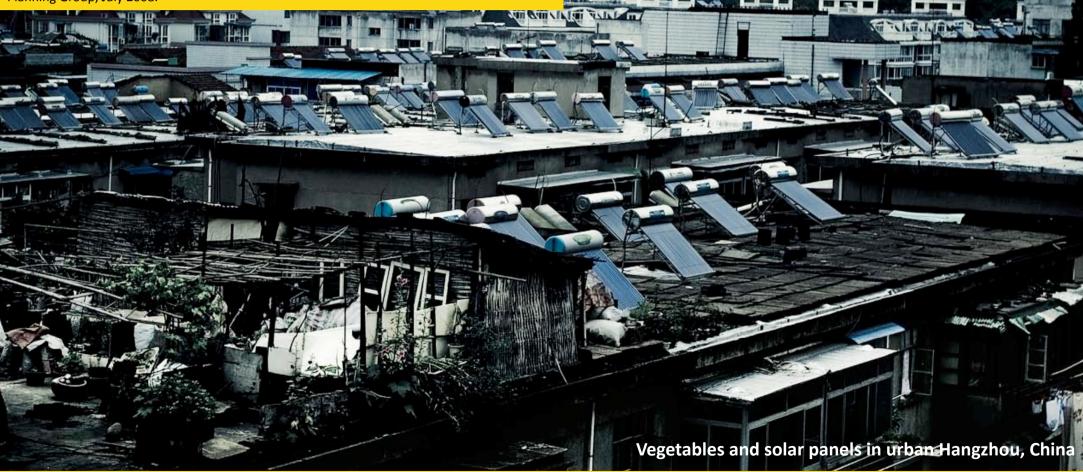
Dutch designer Jetske de Groot project "Multiple Family" is driven by a simple approach: take two or more broken chairs or tables and fuse the non-broken bits to produce a new, functional and completely unique design.



### China is set to lead the production and consumption of eco-cheap products

According to Synovate, ¾ of all Chinese respondents claimed they bought a green product in the past year; 60% bought energy efficient devices; 70% reduced use of plastic bags and 82% cut power consumption.

Source: "The Impact of Chinese Consumer Perception of Climate Change on Business" by Media Planning Group, July 2008.













#### From "Red March" to "Green March"

China's rapid industrialization has resulted in major environmental problems.

Almost all the nation's rivers and 90% of underground water in cities is polluted.

16 of the world's 20 most-polluted cities are in China and air pollution is a serious issue for 2/3 of China's 338 largest cities. Meanwhile, half of the 1.3 billion Chinese population lacks access to clean drinking

Source: World Bank

movement started in China. Over the summer, 32 universities and 5,000 students participated in the Green Long March, playing on the idea of Mao Zedong's "red" long march to galvanize environmental change across China.



### **ChangeWords**



#### **Eco-cheap**

Is a new form of environmentally friendly product or service that save consumers money by principally enabling them to reduce waste.

#### Ikearchitecture\*

Is a kind architecture that is sustainable, cheap and modular in nature so that it can be pre-fabricated and easily de-assembled, reused or recycled.

#### **Eco-absorption**

Is when a consumer is so concerned about environmental issues that he becomes willing to contribute materially by changing his way of life for a more eco-friendly lifestyle.

\* Coined by Bates 141







### Brand **ChangePoint** Opportunity

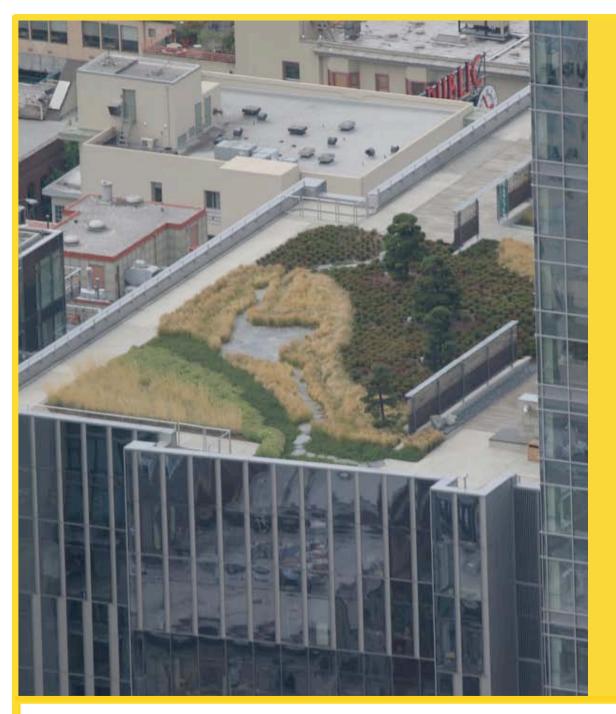
The current economic turmoil is making it impossible for brands to command a premium for being green. But the upside, is that more consumers might end up going green for saving money.

From selling sustainability as a cause to 'believers' or as fashionable to 'show-offs', marketers now need to consider equating 'green' with 'value for money' to attract 'savers', the new segment of green consumers which is likely to grow the most rapidly. Do you know which green segment your brand is going after?

# From concrete jungles To urban gardens







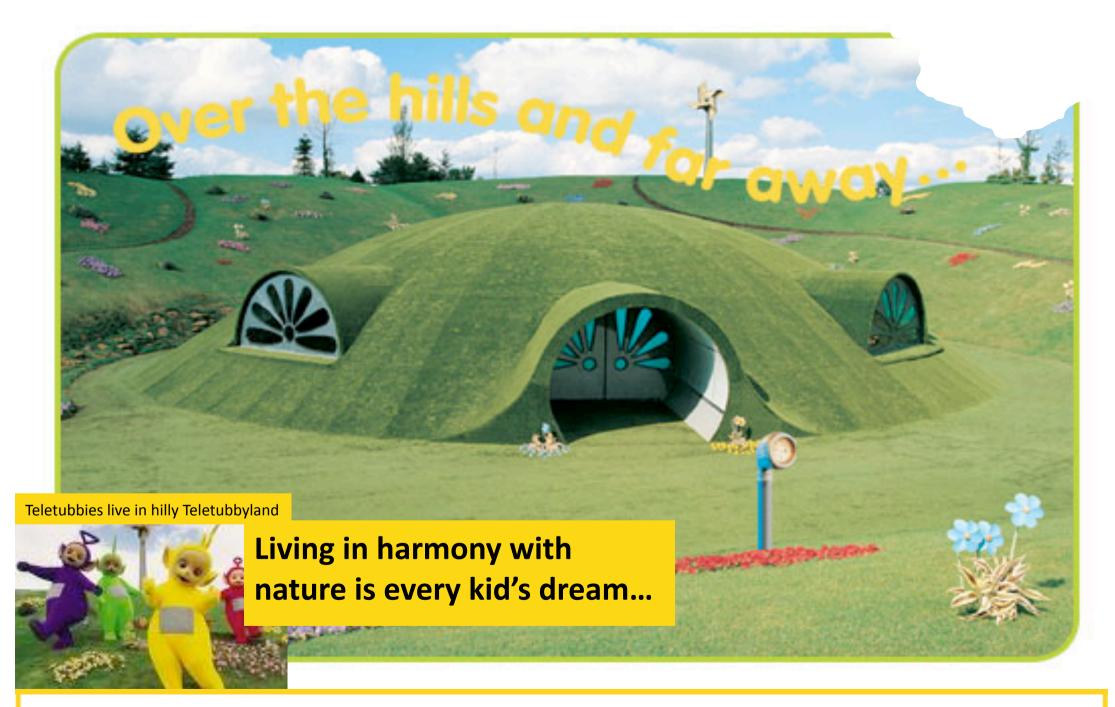
#### **The Change**

With more than half of the human population (3.3 billion people) living in cities for the first time, 2008 marked the advent of the urban age.

To make up for the lack of nature in crowded urban environments, inhabitants and architects alike are now increasingly reappropriating the cities by filling them with greenery. Areas that used to be concrete wastelands are being transformed into unexpected urban gardens.





















#### **Vertical farming**

In the near future, sky farms or vertical farms producing food and water for city inhabitants will be as common as the theatres and libraries which produce the culture that feeds the mind.

Irrigation will come from filtered sewage, nourishing a wide variety of plants growing on hydroponic technology.



















#### **Agritecture**

To save the NY Train high line from decay, architect firm DSR converted it into a promenade. This 'agritecture' project is the biggest project in the city since the turn of the 20th century.



#### **Bioclimatism**

Bioclimatism is about using natural ventilation as air-conditioning and optimizing the building's use of natural light to create a controlled microclimate.



The portable "air trees" by the Architects Urban Ecosystems are covered with plants that breathe and release humidity in the air to bring together local citizens and keep them cool.



The Solstice on the Park, a Chicago residential tower to be completed in 2010, is literally shaped by solar access. Its surface is designed to precisely the optimum angle for 41.5 degrees north, which allows the sun to enter the apartments during winter for passive solar warming and keeps it out during the summer to reduce air-conditioning usage.











Green walls are the vertical version of a green roof. They provide a unique façade on exterior or interior walls while increasing air quality, absorbing sounds, and adding a striking aesthetic element.





#### **Green Rooftops**

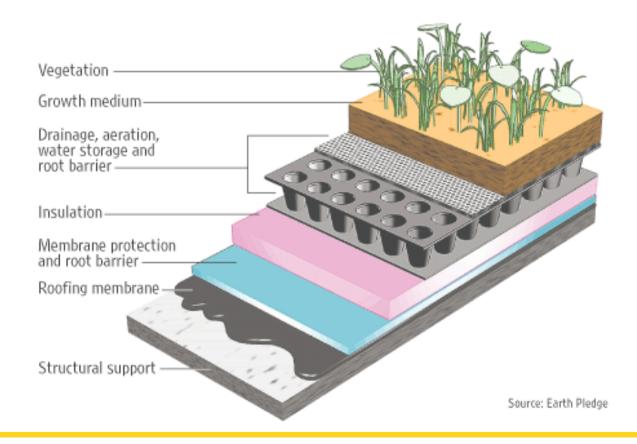
Disconnected from the real world and living in an increasingly virtual environment, people will seek reconnection with nature. Green rooftops will provide urban dwellers with the necessary green space to breathe, daydream and socialize.



Parking Block Roof Garden, Queenstown, Singapore

#### **Green Rooftops**

Adding a layer of vegetation on the top of buildings insulate them better and therefore reduce the reliance on heating systems or air conditioning. This may ease global warming by reducing the urban-heat-island effect created when dark-colored, impermeable surfaces absorb heat energy and radiate it back into the air.







#### **ChangeWords**



#### Agro-housing

Is a housing project with a greater purpose: to provide the space and conditions to grow food for consumption by the local community.

#### Edible landscaping

Is the use of food-producing plants in the residential landscape. The idea is to produce fruits and vegetables for home use in a layout that is aesthetically pleasing.

#### Guerilla gardening

Is a form of nonviolent direct action by green activists who take over an abandoned piece of land which they do not own to grow crops or plants. The idea is to to reclaim land from perceived neglect or misuse and assign a new purpose to it that benefits the community.







### Brand **ChangePoint** Opportunity

Cities are more crowded than ever, and their claustrophobic inhabitants are taking a stand. They seek nature to escape from concrete wastelands.

Now more than ever, people are looking for cheap, green and cheerful ways to enjoy themselves. Brands need to leave the comfort of their air-conditioned environments and set about using green spaces so that people can get a breather from the city. From cinema under the stars, to rooftop garden parties and picnics in the park, brands should make use of urban gardens as new touchpoint opportunities to connect with the crowd.

# From high-rollers To playing it safe







#### The Change

Gold credit cards, luxury holidays, shopping sprees and risk-taking were just part and parcel of life for even the middle-classes. Life was good for the past few years, easy even, and the bank balance was never really an issue with plastic to the rescue.

In 2009, consumers will be much more risk-averse. Even those who can afford to keep spending throughout the downturn will re-evaluate their behaviour and cut out many un-necessaries. The Asias will return to their old savings habits and what is owned will be protected, as the period of financial frivolity gives way to financial conservatism.



















### **Plastic aversion**

The global financial crisis is causing Asian consumers to re-evaluate their priorities. Unlike in the West, it is still relatively uncommon for homes to be repossessed and most local corporations are still intact, however there is a fear across the Asias that the worst is yet to come. Consumers are no longer attracted by the fake 'millionaire life', instead they are choosing to spend only the money they earn, and spend it more wisely.

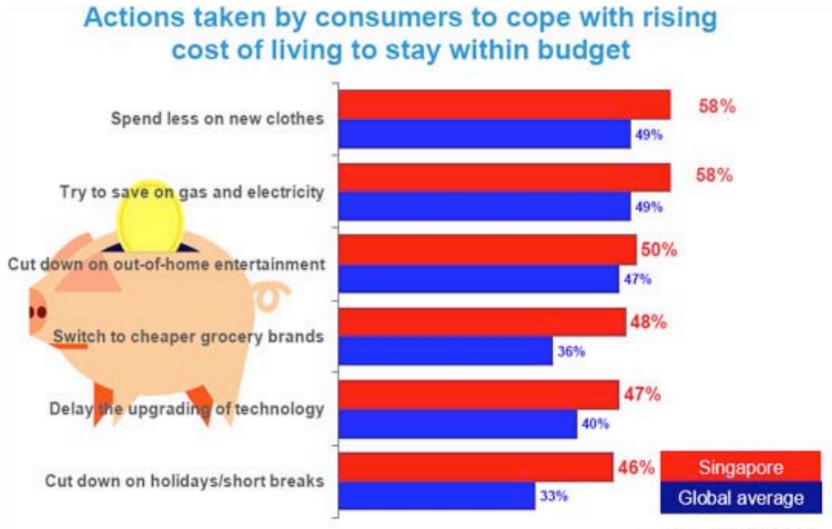






### **Playing it safe**

A Nielsen study undertaken in Q4 2008 shows that Singaporeans plan to slash frivolous expenditure. In every measure, they intend to cut down spending more than the global average.





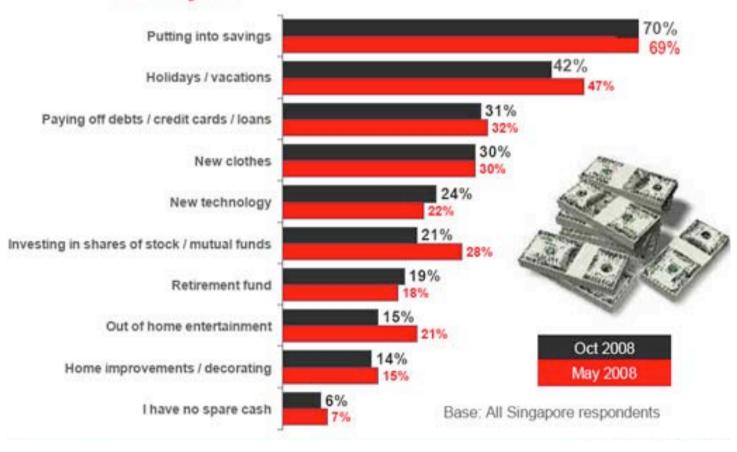




### **Playing it safe**

Spending on extravagances, such as out-of home entertainment and holidays, will be cut back and risky investments in stocks are seeing a decline. At the same time, Singaporeans will play it safe and plan ahead by putting money into savings and, increasingly, retirement funds.

# How Singaporeans intend to spend their spare cash Oct 08 vs May 08



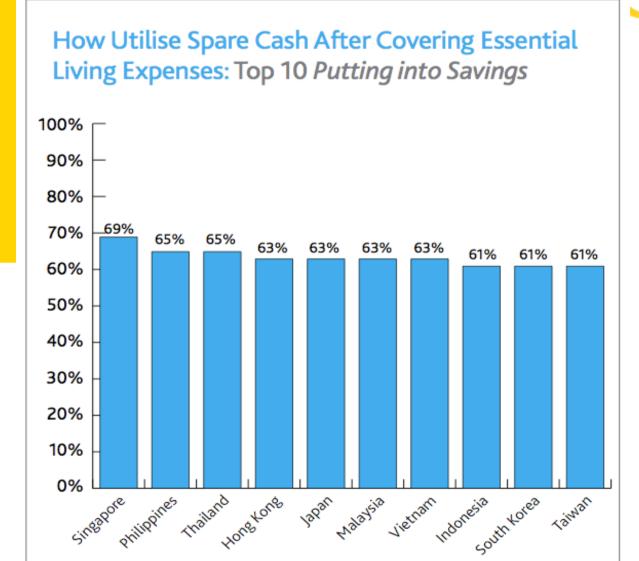
Source: Nielsen Global Consumer Confidence Survey, 2008





### Saving is making a comeback

Historically, Asians have been big savers. Having lived the 'millionaire' life for a while, the Asias will see frivolity scaled back and a return to saving will ensue. Every single country in the 'Top 10 putting into savings' is drawn from the Asias, with an average of 64% saying this is how they will use their disposable income. This compares to 46% globally.

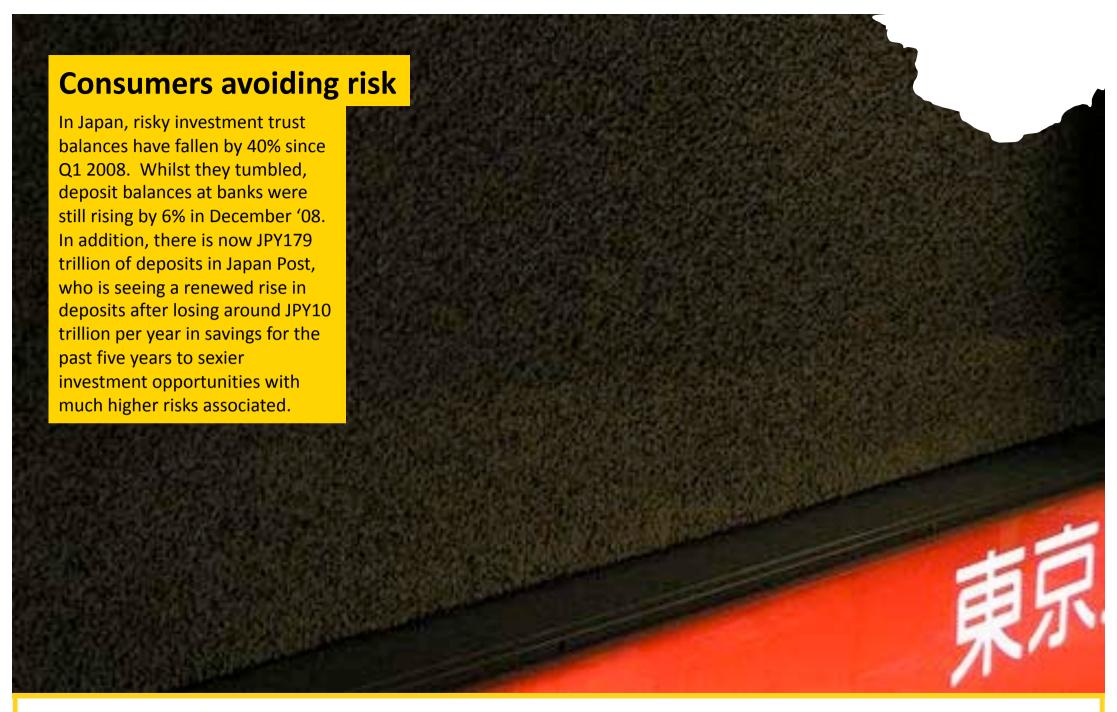


Source: Nielsen Global Consumer Confidence Survey, 2008





Base: All respondents







#### **Insurance boom**

Instead of borrowing more, consumers are starting to protect what they have. A total of 978.4 billion yuan (US\$143 billion) in insurance premiums were collected last year, a jump of 39.1 percent from a year ago, the China Insurance Regulatory Commission said on its Website.



In spite of issuing a profits warning, China Life's premium revenue reached RMB 295.6 billion (US\$43 billion) last year, representing a increase of 50% from 2007, China Knowledge reported.





### **Risk aversion**

Flybe, a UK-based airline, is eliminating the risk involved with booking a flight and providing consumers with a reason to purchase. Every flight booked in January 2009 comes with free redundancy insurance. This means that anyone who books a flight and then loses their job will get their money back.

# FREE REDUNDANCY CANCELLATION COVER FOR BOOKINGS MADE THIS JANUARY...





# **Planning ahead**

Not only are sensible shoppers cutting out excess and eliminating risk, they are reevaluating the necessity of every purchase they make; even ones that are affordable. By only purchasing only what is absolutely necessary, consumer spending is shifting from 'wants' to 'needs'.



No longer do people buy without thinking of the consequences.

"Corrosion shmorrosion—I said I want it chromed!"





### Rental culture strengthens

Why buy something that gets used once or twice? In 2009, more people will be renting instead of owning.



iLetYou, is a website that hooks US consumers up with rental retailers. So far, 61,000 business have signed up for the site



Rent-a-toy Singapore allows parents to provide their children with up-todate toys, and return them when they are deemed boring by their child.



No Londoner is ever more than 5 minutes walk from a Streetcar. By booking the car online, drivers gain access to vehicle with their card, and start the ignition with a pre-emailed PIN number.



ThatBaglWant.com delivers ultra high-end handbags and sunglasses to women who still crave the millionaire look, but have shunned the millionaire life.









# Safe is good

The desire to keep money where it's known to be safe is leading to sharp rises in the sale of safes.

"It's simple...if there is a lack of confidence in banks, people buy safes and put the contents on their home insurance...We've seen a 25 per cent increase in sales and inquiries over the last four weeks, in particular for higher-grade safes that insurance companies approve for larger sums."

Russ Reader, MD of Leigh Safes in

January 2009.

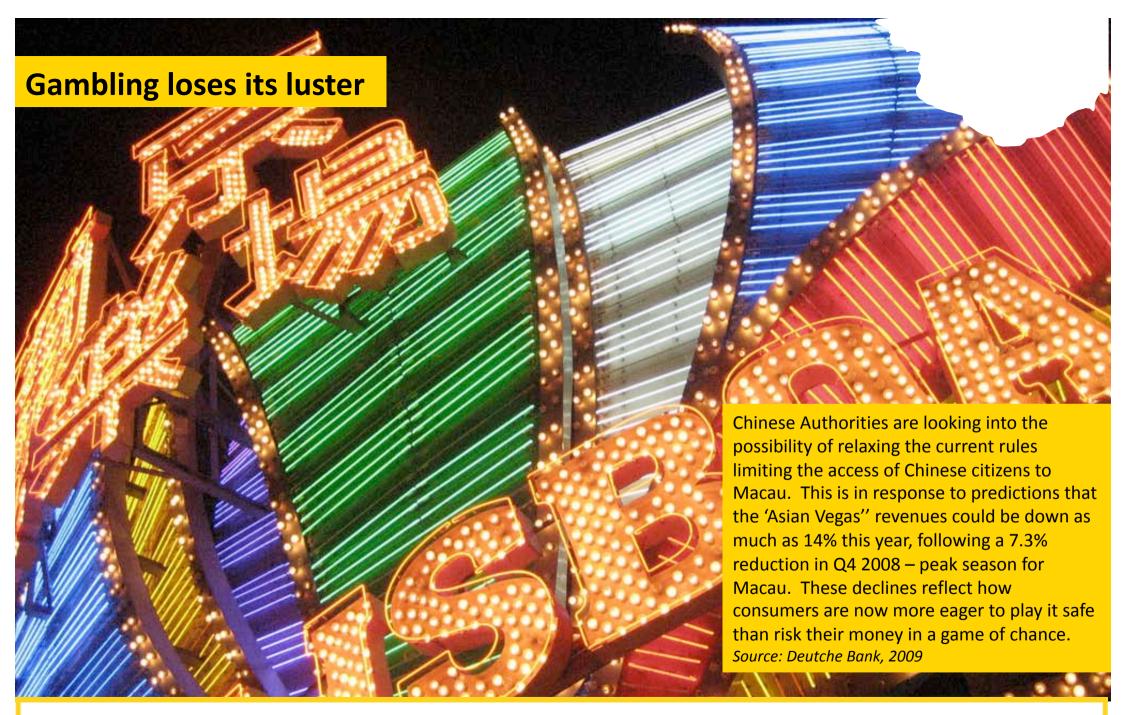




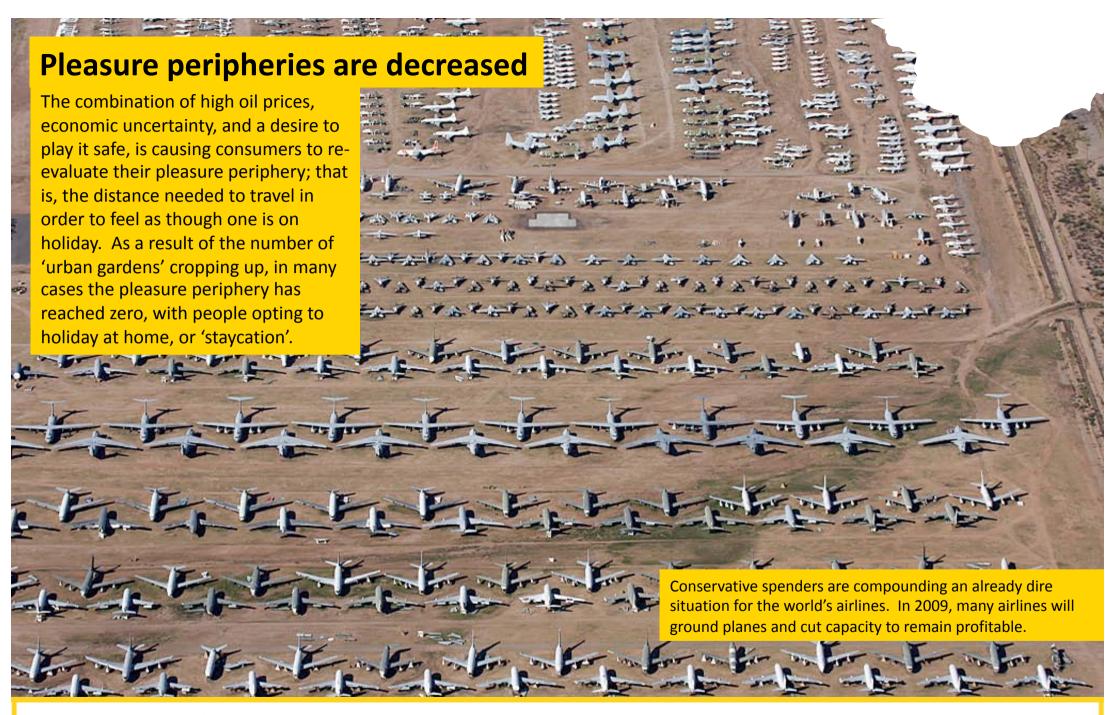
















# ChangeWords



### Mattress culture

Is derived from the Asian tradition of keeping money under mattresses instead of in bank accounts. Now, as trust in financial institutions ebbs away, consumers in the Asias are again keeping their money at home.

# Pleasure periphery

Is the distance that an individual needs to travel in order to 'get away from it all', or to feel as though they are on holiday. As a result of playing it safe in '09, many consumers' pleasure peripheries are reducing to zero. Instead of travelling overseas, they 'staycation'.

# Staycation

Is a choice by a consumer to take a holiday in their home town. Now that green space is being actively developed in many cities, expect staycations to rise in 2009.







# Brand **ChangePoint** Opportunity

In today's risk-averse environment, brands need to entice consumers to live a safer lifestyle, rather than tease them with 'millionaire life' products and services.

Marketers should think of new forms of insurances they can tie to their products – look at return guarantees, sponsoring savings schemes and using better money management as part of their CSR efforts.

The time has come for brands to help consumers save, rather than spend.

# From attitude To gratitude







# **The Change**

While attitude was all about finding status through consumption, gratitude is about finding happiness outside consumerism or at least feeling grateful for what one sells, buys, makes, tries, trades or shares.

Challenging times will see people craving more positive ideas that spread a cheer. From CSR to upbeat advertising, green efforts to goodvertising, consumers are going to seek more empathy, generosity, positivity and reciprocity from people and brands. From repentant billionaires to the man on the street, activism is going to become mainstream.







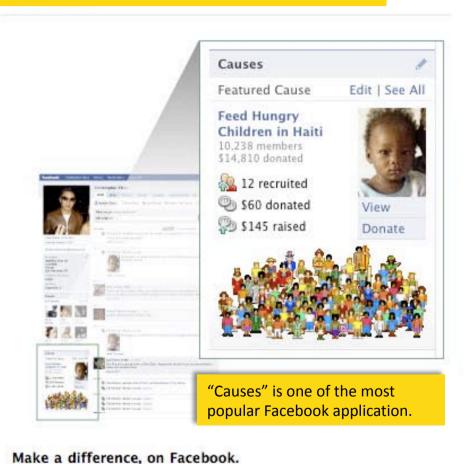






# **Internet is making online** activism mainstream globally

tre with the people in your life.



CAUSECAST is a place to explore issues while helping you connect with a community of people wanting to make a difference. Join Now or Log In.



Causecast is the equivalent of YouTube for people who want to broadcast or share cause-related videos.





# **China's Me Generation is turning into the We Generation**

China's "Little Emperors" are a result of the country's "One Child Policy" instigated in the late 1970's. Also known as the "Me Generation", these young people have enjoyed lavish parental attention and dedicated family resources. As a result they have become demanding consumers.





BY SIMON ELEGANT/BEIJING





# Now, "Little Emperors" are becoming "Big Givers"

#### the earthquake

"Wanting to help the earthquake victims has made me work harder than before. I'm ready to help them rebuild their homes, that's why I am choosing architecture as my major," Biwei, 18, M, Shanghai



"I have always relied on my parents but, after the earthquake, I realized that I may have to face and conquer some difficulties on my own,"

- Yi, 20, F, Chengdu



"I study in Chengdu and I didn't used to go home, even for the holidays. Now, I chat with my parents using a webcam every week. I feel relieved when I see with my own eyes that they are happy and healthy."

- Lei, 24, M, Beijng



"I haven't gone out with my parents since I was in high school. I used to think it was boring but now I cherish every moment with them,"

- Lucy, 25, F, Chengdu

# trend in focus: new youth activism

We can't help but notice a big shift happening in China. Youth born before 1980 have a reputation for being self-centered, dependent and superficial. Born in an age of prosperity and enjoying the perks afforded only children, young people in China haven't been challenged much - until recently. Confronted by the outside world's opinions regarding Tibet, then the earthquake in Szechuan (May 12) and now the ban on plastic bags (June 1), youth are taking a more serious look at themselves, foreign brands and social action. Let's take a moment to pause and look at what these events mean to young Chinese.

#### the environment

Spurred by the banning of free plastic bags in stores that took effect on June 1, China has been enthusiastically promoting a few environmental issues. While environmentalism as a trend is in its infancy here, we have seen some interesting incarnations. Youth-focused magazines and web sites have featured taste makers chatting up "green" activities.







# Coke suffers brand backlash

Iconic US brand urged to build stronger local ties after boycott in Malaysia over Israeli attacks in Gaza

#### By Kenny Lim

MUALA LUMPUR Coca-Cola needs to raise its local relevance following a wave of hongotts in Malaysia over US support for Israel's attacks on Ciara.

The brand, say industry sources, has not done enough to present itself as a local operation, banael Ibnoulouafi. CEO of The Brand Union's Southeast Asia Hub, said Coke recaired a longer-term approach than it has so for adopted, pointing to action taken by McDonald's including partnering with schools. and other CSR activity, "Asevident from this episode. brands these days have to do more to be a part of a country's social, cultural and economicelimate."

Another regional PR agency CEO argued that Coke should start leveraging on local communities and mosquebeads and Malay-lan-pledged to remove Coca-Cola sumers Association with sup- Colgate and McDonald's See Opinion 1, page 21



Coca-Cola... has to do more to fall in step with a country's social, cultural and economic climate

grange publications and blogs to do damage control.

boycott of US products. The rant Operators Association. Over 2000 Muslim restautionwide boycott is led by

from their menus as part of a port from the Muslim Restau-

Besides Coke, 100 other US meetings, such as "local rants in Malaysia have the Malaysian Maslim Con-brands including Starbucks.

could be caught up in the ac-

# In Malaysia, expectations for global brands at the local level are higher than ever

"People must act.. They won't die if they don't drink Coca-Cola". Former Malaysian Prime Minister Mahathir Mohammad calls for a boycott of US products in a protest against Israel.

due to US foreign policy. He said stressing the local nature of its business is the right approach. When people realise how important these brands are to their economy, the boycotts will stop."





Current challenges are putting a premium on positive thinking globally.



Pepsi's new logo is all about unadulterated positivity.



You Tube

















ALL FOR ONE















Ritz-Carlton's Give Back Getaways program gives hotel guests the opportunity to volunteer their time to improve and assist the local community in which they are vacationing.

OCATION	REGION		
A.V	AV		

their time to improve and assist th	e local con	nmunity in which they are vacationing.	18(21) (A. 1971)	2.30.00000
Every Tuesday, Thursday and Saturday	ESS.	Save the Corals	Bali	Asia-Pacific
Daily upon request. Advance reservations require	65	Guardians of Sierra Blanca	Marbella, Villa Padierna	Europe
Wednesday, January 21, 2009	THE S	Giving Children Hope	Rose Hall, Jamaica	Mexico, Caribbean, South America
Friday January 23, 2009	65	Blue Iguana Recovery Program	Grand Cayman	Mexico, Caribbean, South America
Friday January 30, 2009	THE STATE OF THE S	Blue Iguana Recovery Program	Grand Cayman	Mexico, Caribbean, South America
Saturday, January 31, 2009	3	Cooking For Those in Need	Georgetown, Washington D.C.	North America - North East
Saturday, January 31, 2009	100	Malaysian Rainforest Preservation	Kuala Lumpur	Asia-Pacific
Fridays in February	65	Blue Iguana Recovery Program	Grand Cavman	Mexico, Caribbean, South
	Last	About Us Our History Awards Gold Standards		







**Voluntourism** 



# FLASHMO

Presumptive Republican Presidential Nominee

# John McCain

Promises us 100 years of WAR

# STOP McCain

Friday June 20th, 2008 from 11am to 2pm John Mc Cain will be at the Chateau Laurier 1 Rideau Street, Ottawa, Ontario Canada

McCain is a WAR CRIMINAL!

The convergence of media is going to make it possible to instantly and cheaply organize, raise money, or gain attention anywhere in the world.

Flash causes

Do you want a war criminal here?

Change 54e

## **Crowdsourced cleaning effort**

In 2008, Denmark's Roskilde Festival promoted the slogan "Less Trash—More Music" in its effort to control the leftover garbage. Special red garbage bags were handed out to festival-goers with rewards for each bag collected.



NYHEDER

a D



ARKIV



ONSDAG 21.01.09

#### GET A TENT - KØB ET OPSLÅET TELT >

Prøv Roskilde Festivals Get A Tent-ordning, hvor dit telt er slået op, når du kommer, og du har ubegrænset adg...

#### BANDØNSKER

Hvilke bands kunne du tænke dig at se på Roskilde Festival 2009? I hele januar måned kan du ønske dine favoritter.

SEND BANDØNSKER

#### GREEN FOOTSTEPS

Sæt dit grønne fodspor på Roskilde 2009

LÆS MERE





#### **Crowdsourced cause ideas**

Last year, Google launched Project 10100, encouraging the public to submit ideas that help other people, with the most helpful concepts eventually being implemented with a share of USD 10 million.

Project 10<sup>100</sup>

# May Those Who Help The Most Win





BETA

n

People

Activities

Calendar

Goals + Rewards

Cause

Your daily commute

Your cause + our sponsor = rewards

Not a Member Yet?

## Micro fundraising

+3 network combines exercise and charity and helps consumers get corporate sponsorship for their everyday exercise activities. Every effort becomes a fundraising effort for the cause of their choice.



Password
keep me signed in:

Sign in

1. get fit

2. get connected

3. get results



- Log Activities
- Track Stats
- Share Activities



#### Community

- Invite Friends
- Plan Events
- Share Commitments



#### Rewards

- · Support Causes
- · Raise \$ w Miles
- Earn Rewards









Sponsors









We provide willing Sponsors to support worthy Causes.

### Give to get

Orange RockCorps gives away free concert tickets to youth in exchange of a few hours of volunteering. "You can't buy a ticket, you have to earn it".

Orange

ROCK CORPS

Home What is Orange RockCorps?

The Collective

The gig

Latest news

Sony Ericsson comp

Sign in





Join up now

# Good



# **Get to give**

For each home it sells, California eco-urban design firm LJ Urban pays for a new home in Burkina Faso by funding the complete training of a local mason.





# Being useful by sharing one's infrastructure

colalife

Cola life is Coca-Cola message in a bottle. Coca Cola use their extensive distribution channels in developing countries to distribute rehydration salts to the people that need them desperately.

Home

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Alms and Objectives

**Get Involved** 

Supporters

N Subscribe



# Let's Talk to Coca Cola About Saving Children's Lives

Our idea is that Coca Cola use their distribution channels (which are amazing in developing countries) to distribute rehydration salts to the people that need them desperately. Maybe by dedicating one compartment in every 10 crates as 'the life saving' compartment? >> Find out more

Image credit: Mariëlle Ernst

>>Please join our Facebook Group



#### Latest News

- From Communication & Learning to Collaboration we can do it!
- More ColaLife Serendipity and Web 2.0 Magic
- First Edition ColaLife Cards on eBay!
- Introducing the AIDPOD concept
- ColaLife on BBC (UK)
   National Radio (27/12/08)

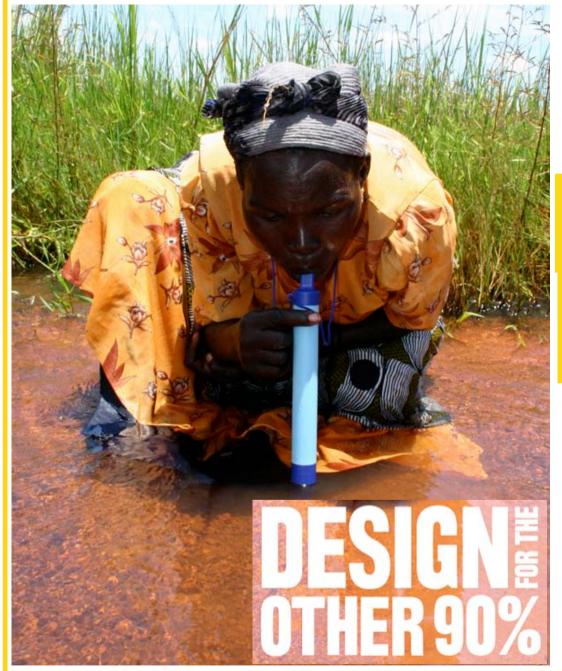












# Design for the unprivileged

"The majority of the world's designers focus all their efforts on developing products and services exclusively for the richest 10% of the world's customers. Nothing less than a revolution is needed to reach the other 90%".

Dr. Paul Polak, International Development Enterprises.







#### **Brand gestures**

Nike Game Changers is an online competition that challenges young social entrepreneurs to come up with ways to "leverage sport for positive social change in the lives of girls and women."

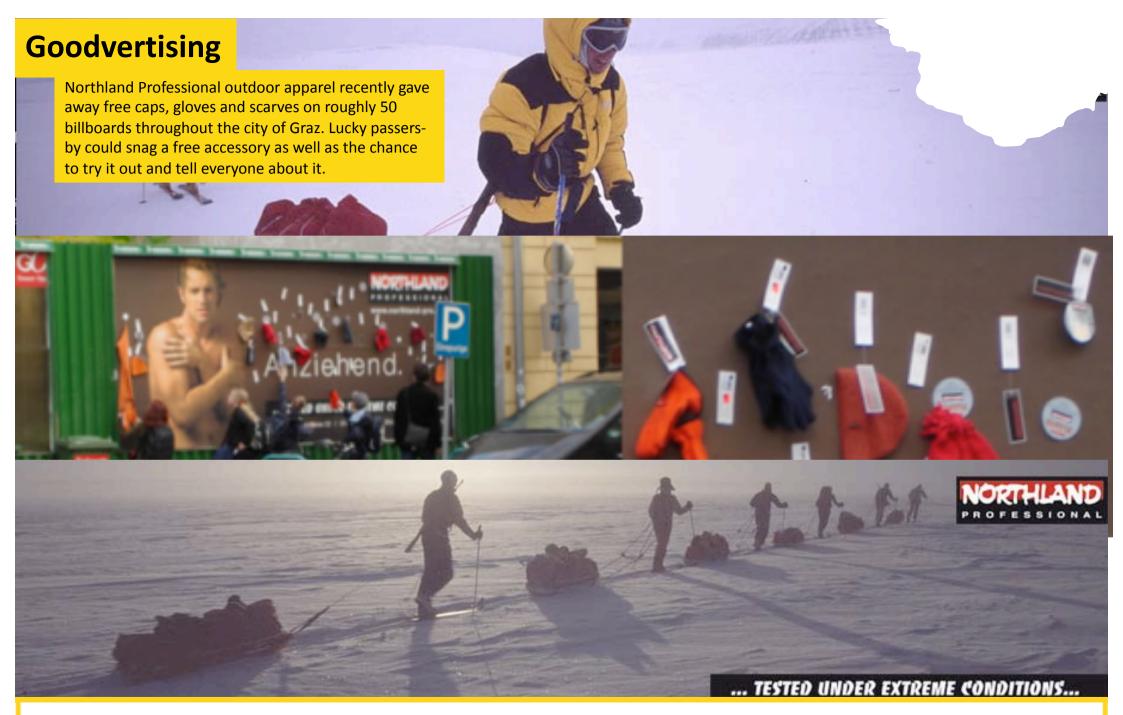
























#### **Giving randomly**

音像▼

数码家电 | 美 妆 | 母 襲 | 服装服饰 | 家 居 | 运动健康 | 食品

Leading Chinese e-tailer DangDang.com gives back to its customers—and encourages their vigilant attention to the site—by randomly assigning one hour a day as "Lucky Time" in which all purchases made within that hour are free of charge.

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- 读书月刊09年1月刊
- 当当网免运费服务开始

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(五味俱全 ) 58折 爱仕达厨具三件套特价99元



全国独家 李宇春N+1珍藏版 现货发售



纯棉双





#### **ChangeWords**



#### Voluntourism

Is a new form of tourism, where travelers take time out of their vacation to improve and assist the local community that they are visiting.

#### Goodvertising

Is the use of traditional advertising outlets, e.g. billboards, to distribute free merchandise to passers-by.







## Brand **ChangePoint** Opportunity

While attitude was all about having, gratitude is about being and giving: being more grateful, more generous, more in tune with people and one's environment.

As people lose their jobs and faith in consumerism, brands would be well advised to thank people for their business. It is time to shift 'loyalty programmes' to 'caring programmes' and for brands to also show more gratitude vis-à-vis their customers. As activism becomes mainstream, big ideas and big ideals are just not good enough, one needs big actions. Marketing is about what you do not what you say. To become a truly caring brand, companies will need to create products, services and systems that question the traditional approach of buying and private owning and instead encourage sharing and leasing.

# From high tech To slow tech







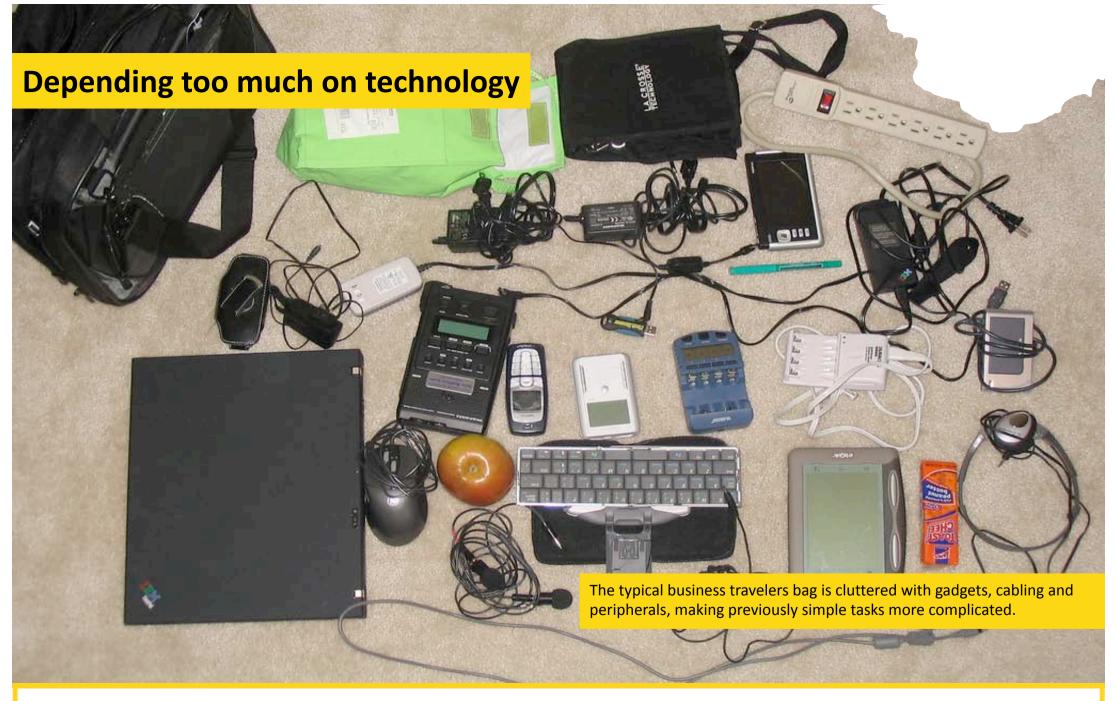
#### **The Change**

Technology has infiltrated every aspect of consumers' lives, to the extent that now many feel that they are over-reliant and over-expectant of high tech gadgetry. It is cluttering their lives and becoming a nuisance.

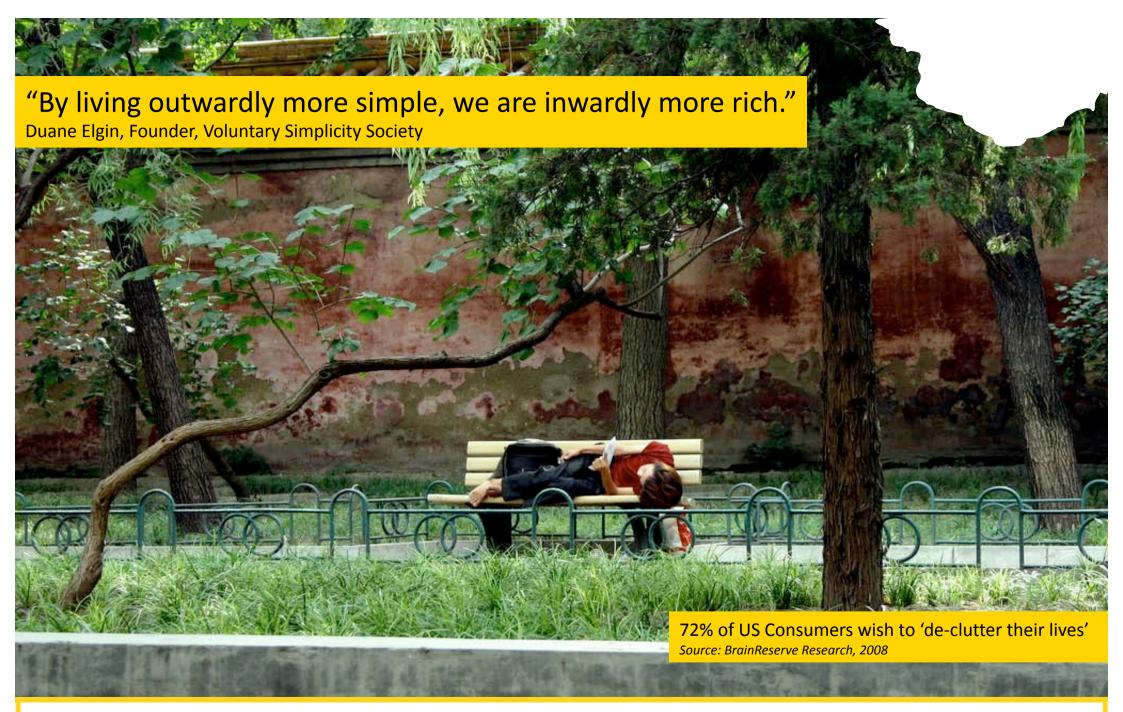
Slow tech is the response. Following the 2009 fashion trend towards sobriety, tech design will begin to simplify and draw inspiration from rusticity and nature. New products will be simple and timeless in character ensuring technology will again complement the lives of consumers, rather than dictate them.







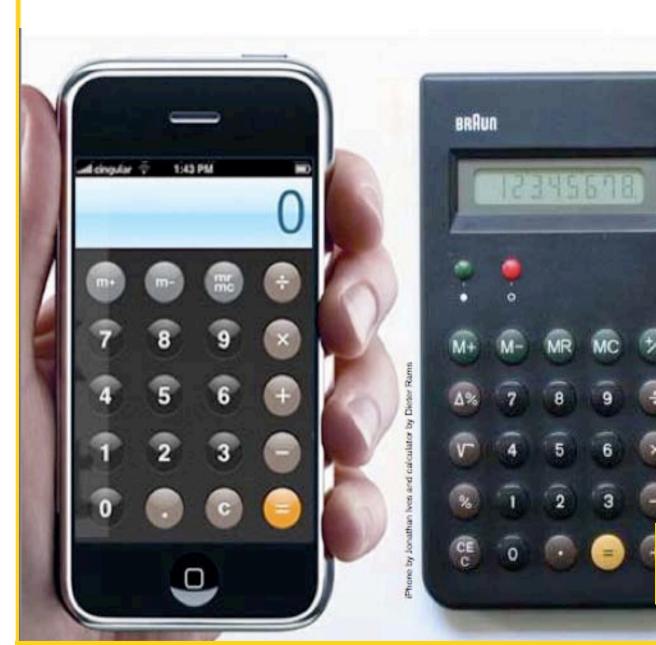






# **Simplicity sells**





#### **Simplicity is timeless**

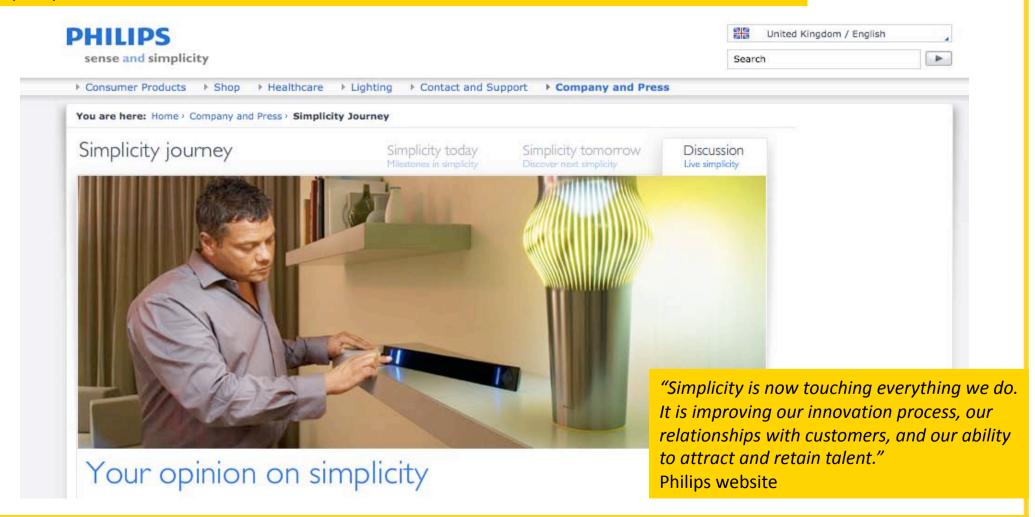
Simplicity was not invented by Apple, it has always been the mantra of designers. However, more than any other tech company, they have embraced it.





#### Simplicity is being embraced

Philips have repositioned their offering around simplicity and earthliness. Only products that enable simple living are released onto the market, and consumers are crowdsourced for their opinions on simplicity via their website.



#### Ultimate simplification: The birth of slow tech

"Less speed for better living. Taking a break in a dematerialised world. Soft, fluid technologies revisit naturalness and a simplified life philosophy. Style is also inspired by the industrial aesthetics of last century's designer-engineers. Heavy, peaceful forms cultivate a solid, reassuring elegance. The house is taking on depth and weight, worlds away from the ready-to-discard."

François Bernard on Slow Tech







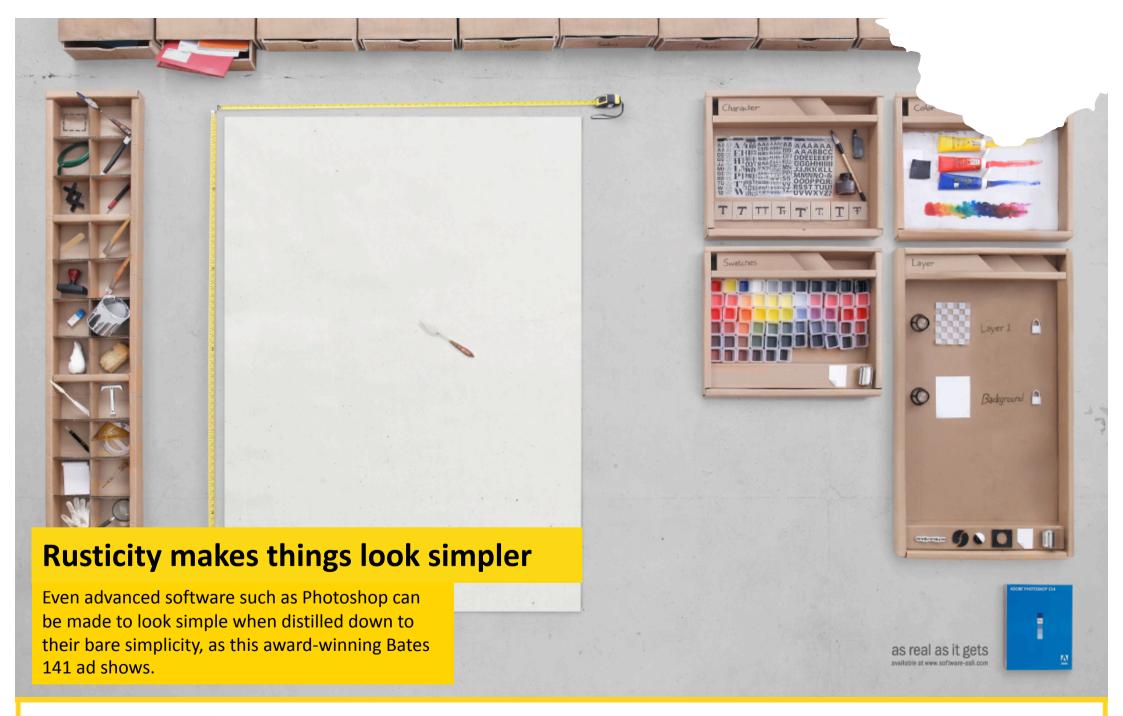
#### **Timeless tech: The Rationaissance**

The rationaissance is, according to David Report, a new direction in design that aims to create simple, timeless technology that people enjoy spending time with. It aims to exude simplicity by hiding the technology buried within objects.

















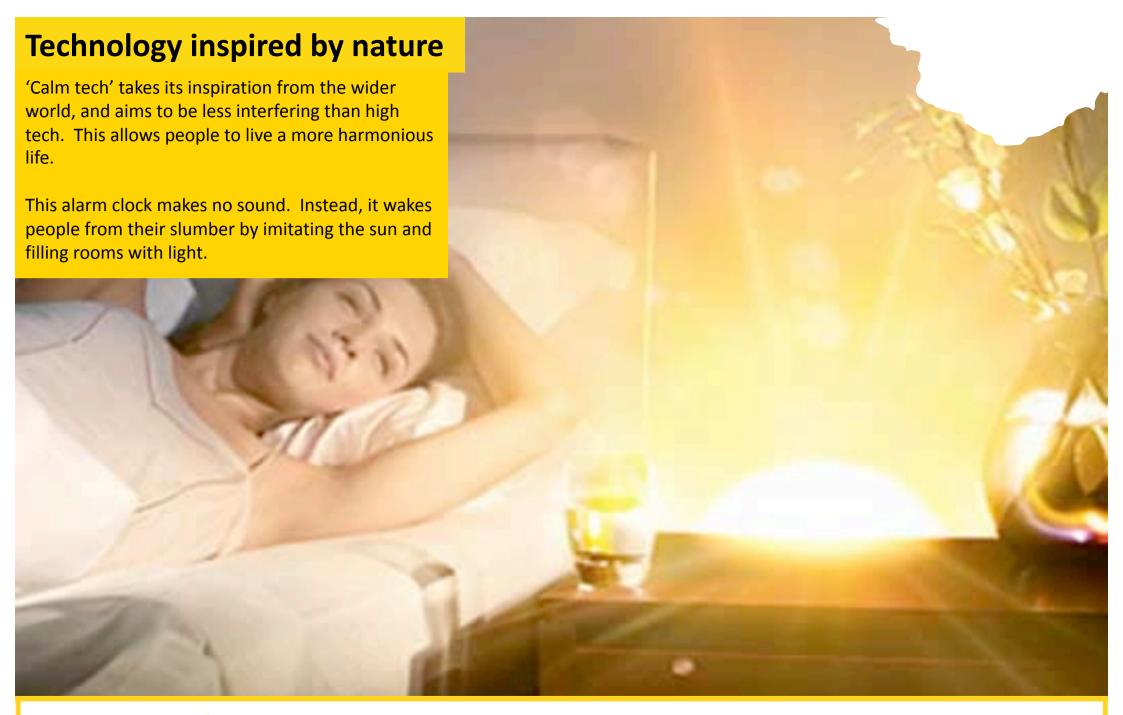


#### Making technology more human

Slow tech draws inspiration from nature to add warmth to traditionally cold technology.

















#### **ChangeWords**



#### Slow tech

Is a new category of soft, fluid technologies that are easier to use, more natural and tactile and aim to be less interfering than high tech.

#### Calm tech

Is a kind of technology born from slow tech, that promotes natural, calmer technologies (e.g. sun light) to promote harmonious living.







## Brand **ChangePoint** Opportunity

It's much easier to make something complicated than to make something simple. And right now, there's so much going on in consumers' lives, much of it driven by tech, that there's a huge desire for simplicity.

Technology that clutters and requires extensive instruction manuals is out. Functionality and simplicity are in. Brands should not focus on the bells and whistles of technology, rather sell their simplicity. Time and time again, research shows that consumers only use 10% of a given technology due to its complexity – which brand will do something about it first?

Brands should also challenge themselves to think differently about "innovation". To consumers, more natural, calm and harmonious technology might just be the latest advancement they've been waiting for.

# From second life To augmented reality







#### The Change

Second life was about living an imaginary life online and connecting to people virtually using avatars. While it found some real-life applications, it never fully bridged the gap between the online and the offline world.

Augmented reality is about connecting with audiences by finding ways to immerse people in alternate worlds that provide real content - everything from entertainment to education.

From 3D TVs to gaming-inspired restaurants, alternate reality gaming (ARG) to the serious game movement, reality is increasingly been "augmented" thanks to new platforms.

















Computer icons are now part of pop culture and the everyday design language.









#### Virtual goods can now become real

With GetThemIn, Facebook users can send real flowers and candy to their virtual friends.



- You choose & buy a gift for a friend on Facebook
- They receive a message announcing your gift
- They visit a participating store to collect the gift > More





#### **USE IT NOW ON FACEBOOK IN THE UK**

We were fed up a long time ago by virtual "fun" gift applications so we thought we'd do something about it visit the GetThemIn facebook application and start sending your UK friends gifts they can actually use.

#### **COMING SOON...**

In addition to off-licences, we're currently working on making our products available to redeem in bars. We're also working to launch variations of the application on:















#### Hello, welcome to Peggy.

We want to make it easier to keep in touch with friends and family, even those who don't use computers.

Use Peggy to **send postcards from facebook**, yep real postcards by post. Plus everypostcard send comes with a pre-addressed, pre-stamped reply.

For the time being it's free to send postcards - but we can only send to addresses in the UK and Ireland.

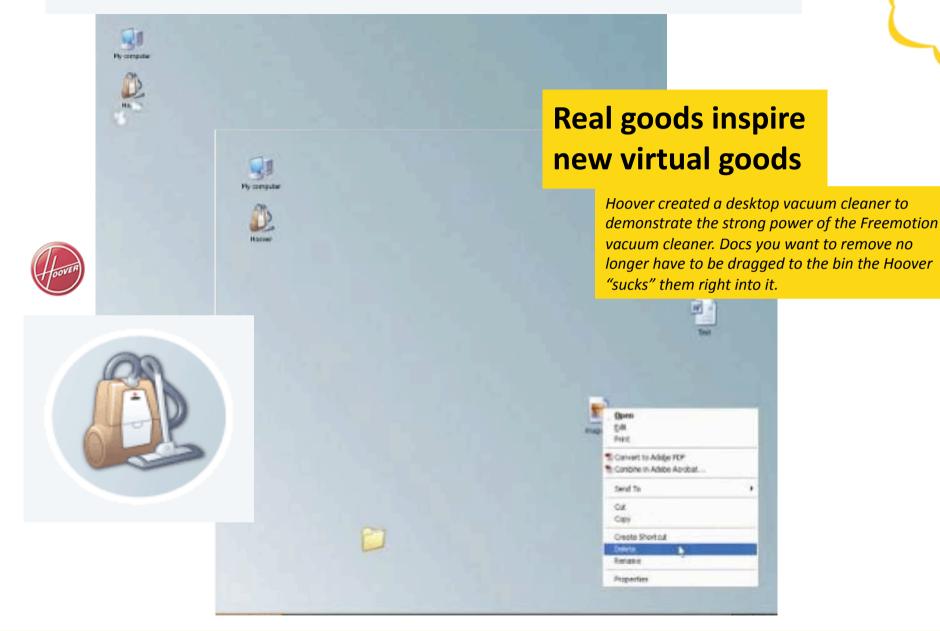
Click here to install Peggy Mail for facebook ...

facebook

#### The Peggy Story

Peggy is inspired by a real life Peggy. The real Peggy finds it difficult to get out of the house these days. She says she really misses 'the buzz', yet all her younger family are in 'the buzz' keeping in touch on Facebook and other social networking tools. It seemed crazy that they couldn't connect so we invented the Peggy service: a way to keep in contact that's convientient for them and works for Peggy too.

#### HOOVER DESKTOP VACUUM CLEANER







### The "Internet of Things" is now available

Tikitag service enables anyone to link anything to the online world using RFID. The service enables people to tag real world objects like business cards with an online webpage or applications and to make them accessible with a single touch.

#### Online moves offline

Tony Player is an online music service that creates a timeline of the music people listen to online. Users can share their timelines and discover new music. Tony Player, builds playlists from multiple timelines. When members arrive at a club that uses Tony Player, the tracks they've most recently listened to can be imported to the DJ's playlist.













## **Sneaking into** someone's reality HBO's "Voyeur" campaign had a massive outdoor projection onto the side of a building to reveal an interior rife with dramatic action.



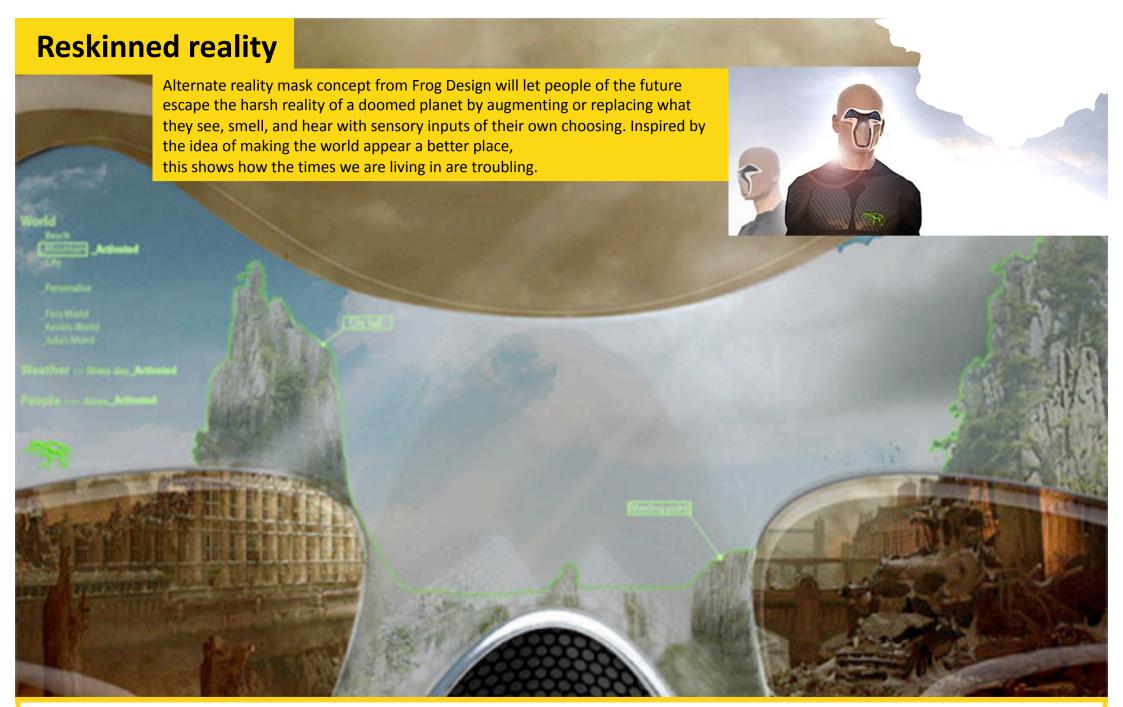
# Creating a new reality

Spore is a video game that allows a player to control the development of a species from its beginnings as a unicellular organism, through development as an intelligent and social creature, to interstellar exploration as a spacefaring culture.











#### 3D is now an advertising reality

The ad for the new MINI Cabrio directs you to a website that renders a 3D model of the car if you place your magazine in front of a webcam. It's like a miniature showroom in the palm of your hands.



WWW.MINI.DE/WEBCAM





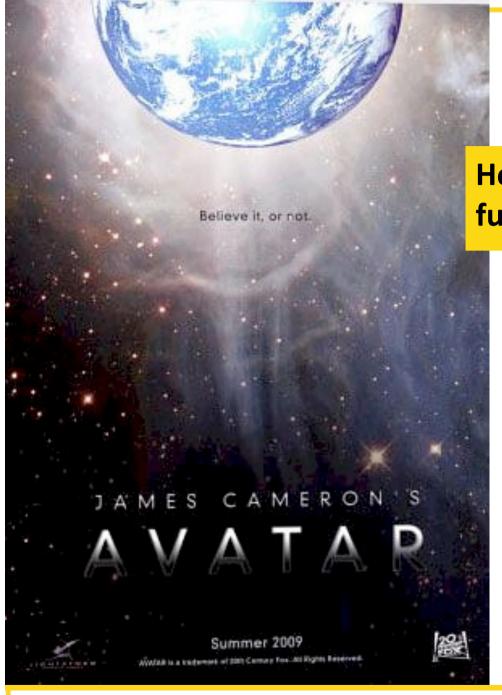












## Hollywood is banking on 3D for future blockbusters

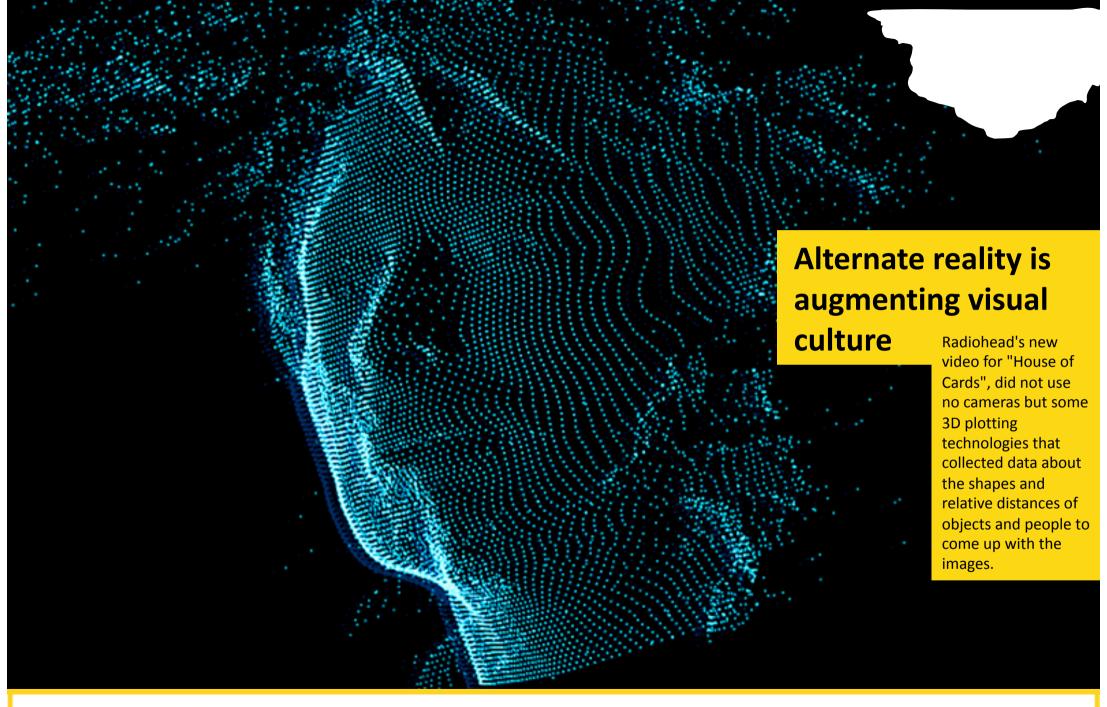
Desperate for anything that can revive its dwindling fortunes caused by the collapse of home DVD sales, Hollywood hopes "Avatar" by James Cameron — the first of a string of 3D blockbusters— will kickstart the home-3D trend.

















## **Augmenting the arts**







### **Augmenting participation** to causes

"Operation: Sleeper Cell" is a spy-themed puzzle game in aid of Cancer Research UK which is part of the "Serious game movement".

DONATE

in aid of **CANCER RESEARCH UK** 

OPERATION: LEEPER GELL

HOW TO PLAY

**ABOUT** 

The Agency's Operation: Sleeper Cell raised a total of

£3,6381

Agent login

GRID

Agent name

Password

Log in

Become an Agent

I forgot my password!

Top teams

Team

**Score** 

Marsh-Ayre

Operation: Sleeper Cell has now ended. The Agency wishes to thank all Agents for their sterling work in bringing down the E.V.I.L. empire.

MISSIONS















COMMUNITY









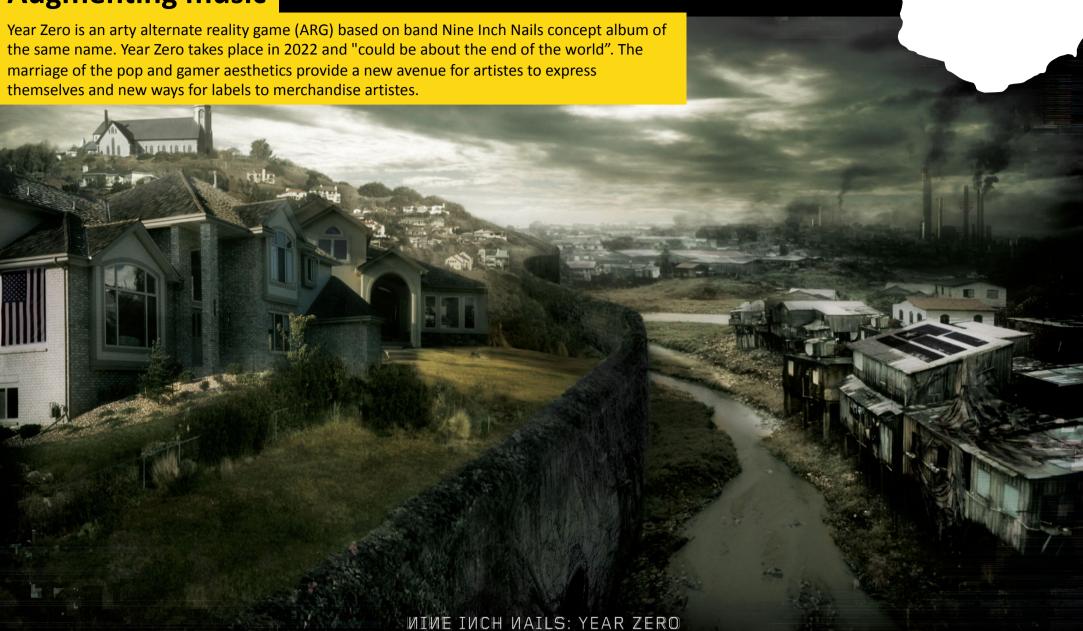








#### **Augmenting music**





# Augmenting movies For

For The Dark Knight's viral campaign, 45 fans were recruited to join Joker's army, each receiving a cake in which a hidden cell phone could be used to call for the next clue.









SOME JOKES ARE MEANT TO BE FUNNY, BUT HE ISN'T.

RADZWORX! '08 radiecal9@yahoo.com http://www.flickr.com/photos/radzworx/





#### **Augmenting branding**

Launched for the 2008 Summer Olympics, "The Lost Ring", revolves around a fictional Olympic sport that vanished 2,000 years ago and five athletes who have reappeared in the present. It was discreetly sponsored by McDonald's.



#### THE LOST RING

THANKS TO MILLIONS OF PEOPLE AROUND THE WORLD, THE QUEST FOR THE LOST RING WAS SUCCESSFUL: THE LOST SPORT OF OLYMPIA IS FULLY REVIVED, THE ATHLETES HAVE RETURNED TO THEIR HOMES, AND OUR WORLD IS SAFE ONCE AGAIN.

ALTHOUGH THE ADVENTURE MAY BE OVER, THE IMPACT OF THOSE WHO PARTICIPATED WILL LAST FOREVER.

FIND OUT WHAT HAPPENED »





#### **Augmenting dine-in**

Seeking to capitalise on the success of the "World of Warcraft" in China, a Chinese businessman opened a restaurant inspired by the videogame.

#### The World of Warcraft Restaurant Opened in Beijing



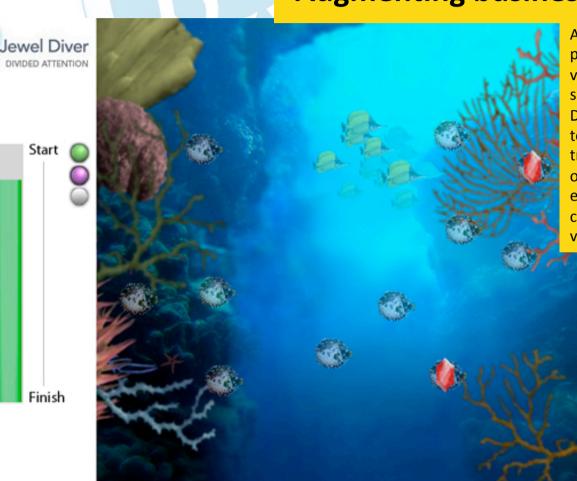




Start

Finish

#### **Augmenting business**



AllState Insurance InSight program uses online videogame tests to identify safe older drivers. "Jewel Diver: Divided Attention", tests the player's ability to track multiple moving objects at once to extrapolate the user's competency to track many vehicles on the road.



## **ChangeWords**



#### **ARG**

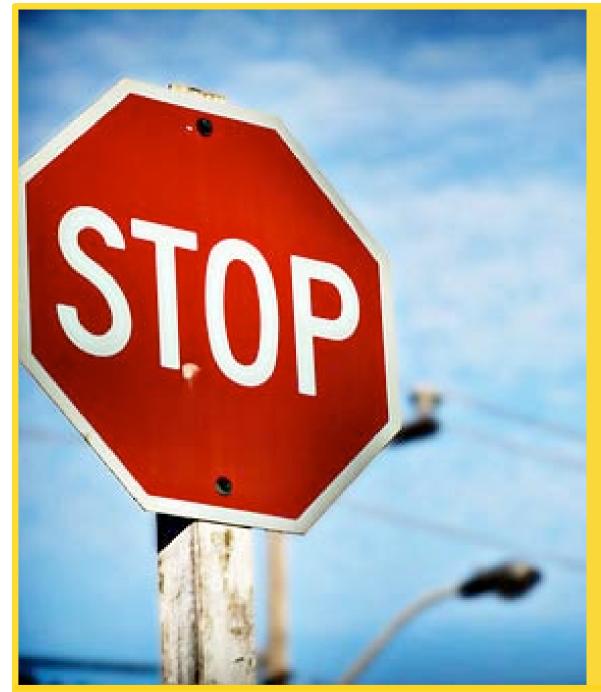
Is an alternate reality game that takes place in real-time, involves multiple media and uses the real world as a platform to tell a story that unfolds depending on participants' actions. Players often work as a community to analyze the story and coordinate real-life and online activities.

## Serious game movement

Is the use of video games for education and social purposes rather than pure entertainment.







# Brand **ChangePoint** Opportunity

Up until recently, marketers were learning about consumers' "real life" and their "second life", and how to communicate online or offline. Fact is, brands need to embrace the new complexity of "augmented reality".

By using virtual technology, games or 3D, brands can bring added value to consumers' everyday life, helping to educate as well as to entertain them. The divide between worlds is gone, and brands must not only gain a foothold in both, but try to improve one with the other.

# SAVE TREES! DO NOT PRINT THIS REPORT! READ IT ON YOUR COMPUTER SCREEN PLEASE

(AND REDUCE THE LUMINOSITY TO SAVE ENERGY ;-)

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